

Bp Premier Jade SP1 Release Notes

These release notes describe the changes made to Bp Premier since version Jade (1.10.0.880).

Release Date	25/09/2019
Release version	Bp Premier version Jade SP1 (1.10.1.886)
Notes last updated	26 September 2019
What is in this release?	This release of Bp Premier includes improvements to the Clinical Reminders and Inbox contact notes. Database security and program performance have also improved. Review the section New Features on page 6 for other new features in this release, and Enhancements on page 8 for all other changes.
Which version can I upgrade from?	You can upgrade to version Jade SP1 from Bp Premier version Summit (1.8.4.642) or later. To check the current program version that you have installed, select Help > About .
Which data update do I need?	You must install the July 2019 Data Update or later before you can upgrade to version 1.10.1.886. To check the current data update that you have installed, select Help > About . You can download data updates from the Best Practice Software website . Best Practice Software recommend always installing the most recent Data Update when released every month. IMPORTANT If you run the upgrade to Jade SP1 without running the July 2019 Drug Update first, you may experience errors during the upgrade. If this occurs, install the July 2019 update on your Bp Premier server and rerun the Jade SP1 upgrade.
Which database and operating system versions are supported?	System requirements have not changed from the Jade release. Supported database and operating systems versions are described in the <i>Bp Premier System Requirements</i> , available here . Version 1.10.1.886 requires Microsoft .NET framework 4.6.2 to run. The upgrade wizard will install this version of .NET during the upgrade to 1.10.1.886, if not already installed. You will not need to upgrade your operating system or SQL server database to install version 1.10.1.886.
When should I upgrade?	Best Practice Software recommend running the program upgrade outside of business hours.
How do I upgrade?	Brief upgrade instructions are included in this document. IMPORTANT You must upgrade every client in your practice network at the same time that you upgrade the server.

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What do I do after upgrading?

No particular configuration is required after upgrade. You can continue to use Bp Premier as usual.

Prepare my practice for the Bp Partner Network

In conjunction with the release of Bp Premier Jade, Best Practice Software is launching the Bp Partner Network, a program that formalises Best Practice Software's relationship with practices and technology vendors that develop integrated solutions with Bp's suite of software products.

When you upgrade to Jade, if your practice employs a third-party or custom integration with your Bp Premier database, you will need to be aware of the changes to database access in the Jade release, and how to enable your integrated solution in Setup > Configuration.

Best Practice Software has prepared a series of education materials to help your practice assess whether it is affected by the changes and what to do next.

Bp Partner Network Resources

This [Jade Knowledge Base article](#) summarises the database changes and can help you determine if your practice will be affected by the Bp Partner Network changes.

Download [this information sheet](#) if you are a third-party solution provider that currently accesses or integrates with a Bp Premier database.

Download [this information sheet](#) if your practice has created a custom integration used internally to write back to the database.

Download [this FAQ](#) for questions and answers from Bp Premier users who attended the recent Bp Partner Network webinar series run by Best Practice Software.

Best Health App

Can I onboard my practice to the Best Health App yet?

The Best Health App is currently in the final stages of testing before general release in the coming months. **Your practice must upgrade to Jade SP1 before onboarding to use the Best Health App.** You will be notified when the Best Health App is available for your practice.

In the meantime, review the education materials available to familiarise yourself with the features of the Best Health App and how your practice can encourage patients to install the app for quicker and easier notification of results, reminders, and clinical messages.

See [Get started with Best Health App](#) for details about the Best Health App.

Upgrade to version 1.10.1.886

Install the latest Data Update

You must have the July 2019 data update or later installed before you upgrade to 1.10.1.886.

1. Open the Best Practice Software website www.bpsoftware.net in a browser.
2. Select **Resources > Bp Premier Downloads**. Scroll down to the **Data Updates** section.

3. Click the **Data Update: Data Update - Comprehensive** update for the most recent data update. The update row will expand.
4. Click **Download** to download the file to your browser's download directory, or right-click and select **Save target as...** or **Save link as...** to download to a location of your choice.
5. Copy the update file **BPS_Data_XXXXXX_comp.exe** to the Bp Premier server computer. The filename will depend on the date of the Data Update.
6. Double-click the file to run the Data Update.

Install the Program Update

Always back up your database immediately prior to running any program update.

1. Open the Best Practice Software website www.bpsoftware.net in a browser.
2. Select **Resources > Bp Premier Downloads**. Scroll to the **Program Updates** section.
3. Click to open Software: Bp Premier Jade SP1 1.10.1.886. Click **Download** to download the program upgrade file.
4. Copy the upgrade file **BP_1.10.1.886.exe** to the Bp Premier server computer.
5. Back up your Bp Premier database.
6. Log out of the Bp Premier server and all clients.
7. Double-click the file to start the upgrade. Proceed through the upgrade screens, selecting a **Server** installation.
8. Copy and run the file on each workstation to upgrade all workstations. Select a **Client** installation.

IMPORTANT Upgrade all Bp Premier clients immediately after upgrading the server.

After you upgrade

You can continue to use Bp Premier as usual.

Where do I find more information?

If you are upgrading from a version of Bp Premier earlier than one of the Indigo service pack or revision releases, the following table can help you identify changes made in interim versions.

I am upgrading from...	I need to know about...
Summit (1.8.4.642)	The Lava release introduced changes to multi-location functionality, a suite of new financial and disbursement reports, and transaction adjustments and deposits. Read the Bp Premier Lava Release Notes .
Lava (1.8.5.754)	The Lava Service Pack 1 release introduced online claiming support for practices with multiple Minor IDs registered with Medicare: Read the Bp Premier Lava SP1 Release Notes .
Lava SP1 (1.8.6.801)	The Lava Service Pack 3 release introduced major changes to cervical screening (formerly pap smear) terminology and requests: Read the Bp Premier Lava SP3 Release Notes or the Quick Reference Guide .
Lava SP3 (1.8.8.810)	The Indigo release introduced Bulk Billing for Tyro, a Subpoena tool for presenting patient records, and the concept of clinical significance to reminders. Read the Bp Premier Indigo Release Notes or a Quick Reference Guide: Subpoena Tool , Bulk Bill Easyclaim , Reminders .
Indigo (1.9.0.846) Indigo Revision 1 (1.9.0.856)	The Indigo Service Pack 1 release included a major new feature, Bp Comms, that greatly expanded patient-practice communication functions. This release also included HealthShare and HealthLink online provider directories, SafeScript prescribing for Victoria, and a backup and restore utility for the drug database. Read the Bp Premier Indigo SP1 Release Notes .
Indigo Service Pack 1 Indigo Service Pack 2	The Indigo Service Pack 1 release included a major new feature, Bp Comms, that greatly expanded patient-practice communication functions. This release also included HealthShare and HealthLink online provider directories, SafeScript prescribing for Victoria, and a backup and restore utility for the drug database. Read the Bp Premier Indigo SP1 Release Notes .
Jade	The Jade release included the pilot for CommBank Health Claim, improvements to the BMI Calculator and Percentile Charts and multi-location updates. Read the Bp Premier Jade Release Notes .

New Features

Improvements to Contact Notes for Clinical Reminders

Linking between **Clinical Reminders** and **Contact Notes** has been enhanced. Versions before Jade SP1 linked a Contact Note with a sent reminder; this inhibited the ability to view all contact attempts for a particular reminder. In Jade SP1, you can view all contact attempts for a reminder in one list. To use this functionality:

1. Navigate to **Clinical > Reminders > Follow up Reminders** from the main Bp Premier screen.
2. Highlight a reminder in the list.
3. Click the **Contact notes** button.
4. All contact attempts on that particular reminder are displayed.

Follow Up Reminders Filtering

Searching for items on the **Follow up reminders** screen has been enhanced by the addition of these new date filters:

- Sent on or after
- Sent on or before
- Due on or after
- Due on or before

A new column **Due** showing the due date for the reminder has been added to the results panel in this window.

Improvements to Contact Notes for Inbox and Follow Up Inbox

An **Origin** filter is now available on the **Contact notes** list screen to make it easier to differentiate between **Contact notes** made from the **Inbox**, **Follow Up Inbox** and **Patient Record** that relate to results and correspondence in items. You can use the **Origin** filter when viewing Contact notes for one or all patients.

Navigate to **View > Contact notes** from the main Bp Premier screen or open a patient's demographic window and click the **Contact Notes** button to use this functionality.

Follow Up Inbox Filtering

Searching for items in the **Follow Up Inbox** is now more accessible by the addition of a new **To** date filter on the main Follow Up Inbox screen and also on the Mail Merge screen (**Follow Up Inbox > File > Mail merge**).

End of support for older Bp Premier versions

Best Practice Software regularly provides new releases of our software so that you have the latest mandated regulatory requirements and a range of software improvements covering security features, fixes to known software issues, and new software features. However, regular software releases present an increasing challenge to our Support team to continue supporting customers using older versions of Bp Premier.

From **October 02 2019**, Best Practice Software will cease providing support for all versions of Bp Premier *prior to* version **Lava SP3 1.8.8.810**.

From **January 10 2020**, Best Practice Software will cease providing support for all versions of Bp Premier *prior to* version **Indigo 1.9.0.846**.

From **March 27 2020**, Best Practice Software will cease providing support for all versions of Bp Premier *prior to* version **Indigo Rev 1 1.9.0.856**.

‘Ceasing Support’ includes the provision of version-specific templates, old reports, minimum software requirements, and access to Bp Support.

The online [Lava Knowledge Base](#) will continue to be available to Lava users.

Information on the latest version of Bp Premier is available from the Bp Premier Jade Knowledge Base [What's new](#) page. Bp Premier Support is available to help you upgrade to the latest version.

Enhancements

Bp Function	Release Notes	Key
Database viewer accounts	The database accounts available from Setup > Configuration > Database are now disabled for all access unless a password has been set up for that account.	BP-1567
Remote database	The time taken to download the Bp Premier database to a laptop for remote use has been greatly decreased from hours to approximately ten minutes.	BP-550
Server performance	Database configuration changes have been made to improve general server and workstation performance.	BP-1959
Patient record	The time taken to load patient records with large data sets has been reduced.	BP-1957
Follow up reminders	<p>Due date filtering has been added to the Follow up Reminders window. You can now filter by one or more of:</p> <ul style="list-style-type: none"> ■ Sent on or after ■ Sent on or before ■ Due on or after ■ Due on or before <p>A new column Due showing the due date for the reminder has been added to the results shown panel in this window.</p>	BP-1821
Follow up Inbox	<p>A new To date field has been added to the list of filters for the Follow up Inbox window, allowing you to filter results by a date range.</p> <p>The same field has been added to the Mail Merge window opened from the Follow up Inbox, allowing you to filter reminder generation by date range.</p>	BP-1219
Third-party integration	Improved functionality that reports on third-party integration.	BP-2046, BP-2042
User Details	A Clinical Pharmacist can now record their Registration Number and Health Identifier information in the Users section.	BP-2128
Best Health App	A message is now sent from Bp Premier back to the Best Health App to confirm a patient enrolment was successful.	BP-1947
Child Digital Health Record	Added the ability to launch the Health Provider Viewer from the patient record.	BP-1726
Contact Notes	Contact Notes for reminders now link to the reminder database record rather than the reminder sent database record, this makes it easier to track contact attempts for a reminder.	BP-1004
Best Health App	Increased security for password generation when onboarding a practice.	BP-1973

Bugs fixed

Bp Function	Release Notes	Key
Best Health App	Bp Comms was unable to send automated appointment reminders to patient app if an SMS Username had not been configured. This is now fixed.	BP-2008
Upgrade to Jade	Some collation mismatch errors were occurring during the upgrade to Jade. This is now fixed.	BP-1961
Bp Comms	Bp Premier was not picking up duplicate numbers for Bp Comms enrolment if the alternate number contained spaces. This is now fixed.	BP-1672
HealthLink Forms	A 'Failed to prepopulate the form' error occurred if generating HealthLink forms from imported patient records. This has been fixed.	BP-947
Process Bulk Payments	The Accept Fee of function is now enabled for adjusting invoices from the Process Bulk Payments window.	BP-854
Best Health App	You can now send a Best Health App enrolment invitation to a patient aged 14 years or older. The previous minimum age was 18.	BP-1801
Contact notes from Inbox and Follow up Inbox	Not all contact notes related to a result were visible when inspecting Contact Notes from the Inbox and Follow up Inbox window, depending on from which window the note was created. Now all contact notes related to a result are visible when viewing contact notes, regardless of which window the note was created from.	BP-1699
HealthShare	Disabled HealthShare functionality that: <ul style="list-style-type: none"> ■ Updates the button caption with a factsheet suggestion count ■ Inserts a progress note when a factsheet is emailed. This has been done to mitigate Access Violation errors.	BP-1989
Healthlink Forms	The speed of opening the Healthlink Smartforms window has improved.	BP-1661
Database searching	The supplied query that returns patients who have received the influenza vaccine now returns correct patient list.	BP-2032
Follow up Inbox	The correct patient information is now displayed when an item is selected in a large Follow up inbox list.	BP-2122
Remote Downloads	An error no longer occurs when adding a new Contact Note or opening the Contact Note list when in remote download mode.	BP-2115, BP-2114
Update Database	ContactNoteReasons table is no longer recreated every time Update Databases is run.	BP-2104
Online Claiming	The End date filter is now editable when selecting the Include reconciled batches checkbox.	BP-2103
Best Health App	The Practice Onboarding application now logs errors correctly.	BP-2066
Follow up reminders	Actioned reminders can no longer be re-actioned.	BP-2041
Best Health App	Phone and fax number fields in the Onboarding application no longer causes an error when entering spaces.	BP-2040
Best Health App	Files that are required by the Practice Onboarding application are now deployed on client installations, making it possible to onboard a practice from a client machine.	BP-2073
Best Health App	Functionality added to allow editing of the configuration setting that holds the machine name that hosts the Best Practice Messaging Service. This allows the user to connect to the Best Practice Messaging Service via IP Address rather than machine name.	BP-2069

Bp Function	Release Notes	Key
Appointment Book	The week view now functions correctly when using the default layout.	BP-2039
Appointment Book	Fixed error relating to database deadlocks.	BP-2258

Known Issues

Issue	Release Notes	Key
Child Digital Health Record.	The web browser control sometimes has issues redrawing the form when minimizing and maximizing the patient's clinical record. Child Digital Health Record functionality is in a trial for Jade SP1.	BP-2120
Pathology/Imaging Requests	Adding multiple contacts in the Copies tab duplicates the first contact on every subsequent contact.	BP-2131
Contact Note List	Tab order of controls is incorrect.	BP-2110
Contact Notes - Remote download mode	Resending messages from the contact notes list when in remote download mode causes a fatal error.	BP-2117
Contact Notes - Remote download mode	Contact notes list is not in date order in remote download mode.	BP-2118
Bp Comms Status	Bp Comms status in the patient's demographics is incorrect in remote download mode.	BP-2119

