

Appointment Management

Book an appointment

1. Open the New Appointment screen:
 - click **+** in the top right corner of the menu bar > **New appointment**
 - or
 - double-click a timeslot in the appointment book.
2. Send the demographic information form to the Patient to fill out.
3. Enter the appointment date, time, and provider.
4. Click to link or create a condition.
5. Click if the Patient would like to be added for the waiting list for an earlier appointment.

The screenshot shows the 'New appointment' form. Callout 1 points to the 'Add patient from waiting list' link. Callout 2 points to the 'Request personal information' button. Callout 3 points to the patient details card for Edith Murphy. Callout 4 points to the 'Undiagnosed' and 'Private' condition buttons. Callout 5 points to the 'Waiting list' button in the priority section.

Right-click on the appointment > **Edit appointment/Cancel appointment.**

Or

Left-click on the appointment to display the Appointment information screen > **Edit/Cancel.**

Edit or cancel an appointment

The screenshot shows the 'Appointment information' screen for Val Bash. It displays the appointment date and time (Thu 06/06/2024 8:15 am - 8:30 am), the provider (Edith Murphy), and the status (Unconfirmed). The 'Status' section shows 'Booked' and 'Next status' as 'Waiting', with a 'Rebook in a week' option. The 'Condition' section shows 'Undiagnosed' and 'Private' buttons. There are also buttons for 'SMS', 'Invoice', 'Clinical', 'Edit', and 'Cancel' at the top.