

## Bp Premier Saffron Release Notes

These release notes describe the changes made to Bp Premier since version Jade SP4 1.10.4.910.

Release Date	13 January 2021
Release version	Bp Premier version <b>Saffron</b> (1.11.0.924)
Notes last updated	12 February 2021
What is in this release?	<p>This release of Bp Premier includes secure messaging updates, other enhancements, and <a href="#">bug fixes</a>.</p> <p>Review the new features described below, and <a href="#">Enhancements on page 13</a> for all other changes.</p>
Which version can I upgrade from?	You can upgrade to version Saffron from Bp Premier version <b>Indigo SP1</b> (1.9.1.863) or later. To check the current program version that you have installed, select <b>Help &gt; About</b> .
Which data update do I need?	You must install the <b>October 2020</b> Data Update or later before you can upgrade to version 1.11.0.924. However, Best Practice Software recommend making sure you have the most recent Data Update installed before you run a program upgrade.
Which database and operating system versions are supported?	No changes to supported operating systems or database since Jade SP3. SQL Server 2019 is supported.
When should I upgrade?	Best Practice Software recommend running the program upgrade outside of business hours.
How do I upgrade?	Brief upgrade instructions are included in this document.
What do I do after upgrading?	<p>After upgrading, the <b>Setup Third-Party Integrations</b> screen will prompt you to enable the specific partner role for any third-party database integrations that your practice uses. You <b>must</b> enable integrations from this screen; all legacy integrations will be disabled after upgrading to Saffron.</p> <p>Review the section <a href="#">Upgrade notes on the next page</a> for more information on changes after upgrading.</p>

---

### Copyright Statement

This material is classified as commercial-in-confidence. Unauthorised distribution of this information may constitute a breach of our Code of Conduct, and may infringe our intellectual property rights. This information is collected and managed in accordance with our [Privacy Policy](#), available on our website. © Copyright 2021

## Upgrade to Saffron 1.11.0.924

---

You must have the **October 2020** data update or later installed before you upgrade to 1.11.0.924. The installation file will have been provided to you by your Best Practice Software representative.

1. Back up your Bp Premier database before running the upgrade.
2. Synchronise all workstations in remote database mode with the Bp Premier server before you upgrade.
3. [Download](#) and [run](#) the latest Drug Update on your Bp Premier server computer.
4. Log all users out of the server and all clients before you upgrade.
5. [Download and run](#) the 1.11.0.924 update on your server and all clients.
6. Log back in to Bp Premier and resume use.

### Upgrade notes

#### Third-party integrations

**All** legacy database integrations will be disabled after you upgrade to Saffron. The database account **BPSRawData** has no permissions to any stored procedures. The accounts BPSClinical, BPSBilling, and BPSAppointments have been removed.

After upgrading, the **Setup Third-Party Integrations** screen will prompt you to enable the partner-specific role for any third-party database integrations that your practice uses. You **must** enable integrations from this screen immediately after upgrading, or through Setup > Configuration > Database in the software, or your database integrations will cease to function after upgrading.

Best Practice Software recommend that practices with third-party integrations with the Bp Premier database check that their integration is working as expected after the upgrade. If not, and you have enabled the application role for the integration, it is possible that the vendor has not yet deployed an updated integration for the Saffron version. Contact the third-party solution provider for an updated version.

#### What if my integration isn't third-party?

Practices with in-house custom integrations with the Bp Premier database (that is, integrations that the practice has created in-house rather than purchasing a third-party solution) can contact the Best Practice Software [Commercial Partnerships Team](#) for more information on the changes in Saffron and the Bp Partner Network.

#### Password length

In this release, the maximum user password length has been changed from 10 to 20 characters. All password text fields to log in to Bp Premier and other functions like utilities and BDI have been made conformant to a length of 20 characters.

In previous versions, password text fields only accepted the first ten characters of a password, even if the user had typed in more than ten characters. This could lead to users potentially believing their password was longer than it really was. After upgrading, any such users who try and log in with their 'long' password will be denied access, because it will not match the ten characters stored in the database.

If your staff are having trouble logging in after upgrade, they must enter only the first ten characters of their remembered password at the login screen. After they successfully log in, users with the ability to change their own passwords can do so and create a new password of up to 20 characters.

## Secure messaging

---

Saffron includes support for the requirements of the ADHA Secure Messaging Industry Offer, which aims to greatly reduce paper-based messaging exchanged between health service providers and organisations. The secure messaging improvements will allow practices to:

- Create, send, and receive messages that can be understood by all parties including clinical information systems like Bp Premier and secure messaging directories.
- Look up and retrieve message recipients from new FHIR-based directories.
- Connect to the HI and My Health Record services using NASH PKI Organisation Certificates and current encryption standards.

## FHIR online directories

Bp Premier Saffron includes support for version R4 FHIR-compliant online provider directories.

---

**IMPORTANT** At the time of release of Bp Premier version Saffron, January 2021, there are **no** version R4 FHIR-compliant online provider directories available to select in Bp Premier.

---

If you follow the instructions in this article and set up FHIR interoperability for your practice, no version R4 directories will be available from the **Online Directory Messaging Provider** list in the **Configuration** screen. The FHIR HealthLink directory will be available, but this option is not yet compliant to version R4.

As vendors release R4-compliant provider directories, new FHIR directories will be added to Bp Premier in a monthly Data Update and published in the Data Update release notes. After you install the Data Update, the directory will be available for selection as a provider directory and can be browsed and synchronised with Bp Premier local contacts.

### PDF Payloads in HL7

If you have selected an R4 compliant FHIR directory and set up the sending facility, Bp Premier will send HL7 files as version 2.4 with embedded PDFs. If you do not select a messaging provider or leave the sending facility blank, Bp Premier will always send HL7 files as version 2.3.1.

### Address book contacts

Users can search and retrieve recipients for addressing in referrals and correspondence, and synchronise local contacts with FHIR online directory entries. You can search FHIR directories by suburb and postcode. Synchronised local contacts are checked for any updates from the online directory when addressed in correspondence.

Search results include both health service providers for individuals and organisations, clearly distinguished in the results panel. When searching for a category specific to organisations, Bp Premier will return only organisation results.

### Following up correspondence

Sent and received messages can be followed for FHIR directory contacts through the View > eReferrals and View > Incoming reports functions, and errored messages can be audited through the log file viewer.

If a recipient cannot accept a HL7 2.4 compliant message, messages will be sent by HL7 2.3.1 instead. Bp Premier can accept CDA packages with both SHA-1 and SHA-2 encryption with valid or invalid digital signatures. For invalid signatures, Bp Premier will accept the package but warn the user that the message and contents may have been tampered with, for manual deletion or handling by the user.

## NASH PKI validation and expiry

Bp Premier now accepts both SHA-1 and SHA-2 NASH PKI certificates when validating to the HI or MHR services. Impending NASH certificate expiry is now alerted to the Principal Doctor and Practice Manager user roles on login, and also displayed at the bottom of the My Health Record Document List. The time before expiry is alerted (for example, 90 days) is configurable.

## Results acknowledgement

Bp Premier now runs a set of scheduled tasks daily that identify the following:

- sent messages that have not been acknowledged in 72 hours since the send time
- sent messages that have received a negative acknowledgement.

and sends a report to a nominated user with the information for actioning. This function is configurable from Configuration > Results Import.

## Active ingredient prescribing

---

Prescriptions written for PBS and RPBS medication will now have the medication's active ingredients listed on them by default, rather than a brand name. You can still include a brand name on the script as well as active ingredients, if the prescriber considers the brand name necessary for safety or other reasons.

The **Add Rx** workflow is largely unchanged from previous releases. You can still search for medication by brand name.

### Change to script

Up to three active ingredients will be printed followed by dosage strength, separated by a plus sign. For medications with four or more ingredients, the brand name will be printed instead.

If the prescriber has chosen to also list a brand name on the prescription, the brand name will be included in brackets after the active ingredients.

### Exceptions

A number of exceptions exist in which Bp Premier will continue to print only the brand name on the script, including but not limited to:

- custom preparations
- paper-based medication charts in residential aged care facilities
- over the counter medication
- non-medicinal PBS and RPBS items, such as dressings and food supplements
- vaccines

For a more complete list of exceptions, refer to the Active Ingredient Prescribing article in the online help (Help > online > search for 'aip').

## National Cancer Screening Register

---

Bp Premier Saffron features an integration with the National Cancer Screening Register (NCSR). Patients registered with the National Cervical Screening and Bowel Cancer Screening programs will feature a dedicated NCSR 'hub' in their clinical record. From the hub, you can:

- view test results and screening histories
- manage NCSR-specific correspondence
- submit forms to the Register, such as iFOBT kit requests, colonoscopy and histopathology reports, and opt-in/opt-out
- manage a patient's screening participation
- nominate other people to assist your patient (such as a personal representative or another Healthcare Provider)
- provide NCSR feedback.

NCSR alerts are also displayed in the regular **Notifications** list for a patient, such as 'Patient has an iFOBT Positive result this round', and you can record NCSR-specific actions for follow-up.

NCSR is enabled at the practice level and the provider level. If users have access to the patient record and enable NCSR in user preferences, Bp Premier will prompt the user to install the NCSR components on login. NCSR setup will require a few minutes to install the hub components.

To enable NCSR integration, your practice will need a [PRODA account with Services Australia](#) (previously DHS).

## Medicare refunds

---

Saffron introduces a Medicare Refunds function for cases where a batched item needs to be refunded after the claim has already been paid.

Currently, this is a manual process of submitting the paperwork, refunding the incorrect value, and reclaiming the item, and requires a support call to Best Practice Software to remove the payment and adjust the service. The Medicare Refunds option records the refund in a new **Refund/Adjust Payment** screen. This screen allows you: to mark a service as refunded; record a reason for refund; and record the amount to refund and the refund method (Direct Credit or Cheque). When you save the refund, Bp Premier will automatically create the service and payment adjustments required.

You can also add a free text comment to supply additional information about the adjustment.

The **Billing History** screens will show the service with a status of 'Written off' and the service adjustment will have a description of 'Voided Service...'. A payment reversal credit and a refunded deposit record will also indicate that the money was refunded to Medicare or allocated to another invoice. The Management Reports will show the service adjustments as 'Written off' and payment adjustments with a status of 'Medicare or DVA refund', making it easier to identify changes to doctor payments.

Access to Medicare Refunds is controlled by a new user permission **Medicare Refunds**.

Additional Medicare refund options such as part refunds, assigning payment to another item, and changing number of patients will be added in future releases.

## Improved filtering

An **Apply filters** button has also been added to the Online Claiming screen to make it easier to apply multiple filters. In the past, the screen would refresh each time you changed one of the filters. A large number of batches loaded in this screen could take some time to refresh. Filter options will now only be applied when this button is clicked, allowing you to select multiple filters before the screen refreshes.

## Electronic prescribing

---

This release of Bp Premier includes an updated version of the electronic prescribing functionality that was introduced in Jade SP3. Practices will no longer need to down and run an enablement utility and confirm their practice lies in a Community of Interest.

ADHA has advised that government funding will be extended for ePrescriptions until 31 March 2021.

Fast tracked ePrescriptions will continue to be supported at no cost to practices. For practices who are permitted to use them, ePrescriptions will **continue to work in Jade SP3** after 30 September 2020.

This information is correct at time of writing but subject to change.

## Security

Password security and user account access has undergone significant changes in Saffron to conform with ADHA standards for practice management systems that use electronic prescribing. A new tab **Security** has been created in Setup > Configuration that allows Bp Premier administrator to manage password and access security in the following ways:

- Minimum password length
- Maximum password age in days before mandatory reset
- Minimum number of days before a password can be reused
- Minimum password strength (stronger settings require inclusion of non-alphanumeric characters, for example)
- Minimum number of user login attempts before lockout
- Minimum period of inactivity in minutes before a user's account is locked out
- Minimum wait period in seconds before login can be reattempted after lockout.

## Bp Comms

Sending a token to SMS or App will also now generate a patient contact note for auditing purposes.

## Active script list

Active Script List escripts will be available in a future release of Bp Premier. Electronic prescribing in Saffron will still use the token model.

## On upgrading to Saffron

After the server and clients have been upgraded to Saffron, Best Practice Software recommend that an administrator enter the Configuration screen and configure password security for your practice. After setting up password security, all Bp Premier users whose passwords do not meet the criteria will be alerted to update their passwords when they next log in.

If a user does not have the ability to change their own password, an administrator will have to do this so the user can log in.

Best Practice Software recommend that you communicate these changes, particularly the inactive period lockout, to your practice staff and update any guidelines you have about locking access when away from workstation.

## Supported Prescription Exchange Services

eRx is the only supported Prescription Exchange Service for electronic prescribing in Saffron. Support for MediSecure and electronic prescriptions will be available in Saffron Service Pack 1 later in 2021.

If your practice uses MediSecure and will **not** be issuing electronic scripts, you can upgrade to Saffron and continue to use Medisecure as normal.

---

**NOTE** You cannot enable multiple Prescription Exchange Services concurrently within Bp Premier. If your practice uses MediSecure and you wish to use electronic prescribing, Bp Premier will prompt you to disable MediSecure before enabling eRx.

---

## Real-time prescription monitoring

---

Real Time Prescription Monitoring is a clinical tool available to practices running Bp Premier to help doctors and pharmacists make safer decisions when prescribing certain high-risk medicines.

Real Time Prescription Monitoring is currently available in Victoria only, as 'SafeScript'. However, other states are also working toward National Data Exchange integration.

## Notice of sunset versions

---

**Jade SP2** (1.10.2.893) and all prior versions are considered sunset when Saffron is released in January 2021.

Support for **Jade SP3 and Jade SP4** ceases at the end of March 2021. At this time, the Fast Track ePrescribing period ends and both service packs will be non-conformant. Practices that wish to continue using electronic prescribing **must** upgrade to Saffron or later after this date.

For more information on sunset versions, search for 'sunset' in the Bp Premier Knowledge Base (**Help > Online**).

## Where do I find more information?

---

Select **Help > Online** from Bp Premier to open the Knowledge Base and search for more resources on the enhancements in Bp Premier Saffron.



## Bug fixes

Bp Function	Release Notes	Key
Billing	Some MBSGroup M12 items were prompting for a referral when invoiced, but no referral was required. This has been fixed.	27946
Upgrading	A prompt to replace fonts sometimes appeared when upgrading to previous versions. This no longer appears, and no longer affects silent installations.	39273
Billing	The Number of Patients Seen quantity was not being sent to Medicare for items with no Multiple Procedure Override where items in the same batch had Multiple Procedure Override selected. This has been fixed.	44356
Add Rx	You no longer need to double-click <b>New Condition</b> when adding a new condition in the reason for prescription panel when adding a new Rx.	23097
Appointment book	Ticking <b>Hide providers without available sessions</b> now hides visible providers that don't have any sessions at the selected location, including those with an 'elsewhere' status.	12672
Best Health App	Attempting to onboard a location where the time between the Bp Premier server and the Best Health App system is out of sync results in the message 'An error occurred uploading the practice details to the server'.	14843
Bp Comms	When setting up Bp SMS or Best Health App, the user is now prompted to set the primary and secondary preferred contact method if left blank and <b>Save</b> is clicked.	17157
Billing History	If you backdated a payment, and adjusted the payment in the Patient or Account Holder Billing History screens by changing the Location or amount, the payment date was reset to today's date, causing an inaccuracy. This has been fixed.  The date range for the payment date picker when creating or adjusting a payment is now set from <earliest service date against related invoice(s)> to <Today>.	17381
Check for payments	Some sites with Multiple Minor IDs experienced issues running Check for payments for Tyro Bulk Bill Easyclaims. This has been fixed.	12664
Contact notes	Printing an individual contact note no longer causes Bp Premier to fail.	21451
Electronic prescribing	When resending a token from Past Prescriptions, if the user is not configured with eRx at that location, the option to email is removed from the resend methods list.	26689
EPC	When reprinting an EPC document, the first page of the printed report now prints in portrait.	12665
eReferrals / My Health Record	Attempting to send an eReferral or generate an Event Summary where the Investigation test name contains a '&' character resulted in an error. This is now fixed.	13483
HealthLink Forms	Correspondence Out now refreshes when the HealthLink browser window is closed, showing any forms that were submitted.	13485

Bp Function	Release Notes	Key
HealthLink Forms	Bp Premier now correctly passes the provider number for the logged-in location to the Medicare Provider Number field, instead of the Usual location provider number.	13481
Immunisations	When submitting immunisations to AIR, a demographics error in a patient record now indicates the correct patient.	19631
Immunisations	When submitting immunisations to AIR, the 'Patient's Medicare card number must be supplied' alert now indicates the correct patient.	25189
Installation	A fatal error occurred when opening Bp Premier on a server or client if the BPSSamples database does not exist. This has been fixed.	27790
Incoming reports	Bp Premier now uses the MDM^T02 segment of a CDA message, and not the Intended Recipient, to address the result correctly.	12668
Incoming results	Bp Premier generated an error when Auto-allocate was attempted from Incoming Results. This has been fixed.	21323
Invoices	Some care plan items could not be claimed together, or more than once, on the same invoice. All care plan items can now be claimed correctly on a single invoice. Some items claimed multiple times will require service text or restriction code.	20239
Invoicing	You can now bill item 30001 on a direct bill invoice.	13537
Medicare forms	The Medicare Statement of Claim now prints clearly with no overlapping lines.	22267
Online claiming	When billing item 31340 and an associated item to Medicare, item 31340 replaced an incentive item and was sent twice. This has been fixed.	25828
Online Claiming (batched)	Resent Batches are no longer checked during a check for payments.	23103
Online claiming (batched)	When a processing report was downloaded via Get Processing Report, for claims that are paid in the batch, payment service and payment part service records were not created unless the service had been adjustment. This has been fixed.	14673
Pathology	Some results were not being imported correctly after being parsed and escaped for database security. This has been fixed.	15886 15698
Pathology	Sometimes an 'Invalid column name' error was generated when e-ordering or printing a pathology request. This has been fixed.	19737
Pathology	You can no longer create a Favourites list with no tests from the patient record.	8567
Pathology	When importing a test list via View > Contacts > Edit Contact > Setup E-ordering > Import test list, Bp Premier incorrectly identified text within <b>Collection Requirements</b> as valid tests. This has been fixed.	12998
Patient record	The topmost icon in the patient tree view has been reinstated.	21170
Prescribing	The SNOMED code is now set correctly when the <b>Reason for prescription</b> field is blank.	23026

Bp Function	Release Notes	Key
Prescribing	The checkbox Preferences > Prescribing > <b>Always save as Reason for visit</b> now remains unticked if unticked and <b>Save and Close</b> is clicked.	20169
Recall appointments	Deleting a supplied appointment type could result in the Recall appointment not selected by default when booking an appointment from the Follow up Inbox. This is now fixed.	12667
Recall appointments	The system appointment type 'Recall' can no longer be edited or deleted. Practices can still create custom 'recall' appointment types.	50379
Reminders	When sending reminders, removing groups of patients from the list more than once could result in reminders being sent multiple times. Patients are now removed from the list successfully when the list is refreshed.	12669
Remote download	Editing the dose for Current Rx while in remote download no longer generates an error.	23781
Reports	Incoming reports can now be scrolled through the entire document when first viewed in the PDF viewer.	22293
Reports	Incoming HL7 files that contain a NUL character are now imported without error.	26506
Results import	If an imported HL7 file had more than one OBX segment that contained a PDF, the PDF segments were not displayed and an error thrown. This has been fixed.	13480
Results import	Embedded links in reports are now formatted correctly on importing and will open when clicked.	9564
Results import	Subject category is now populated correctly for HL7 files with PDF or HTML segments in Correspondence In.	13484
Results import	PIT files import and are listed successfully in Incoming Reports.	26006
Secure messaging	CDA eReferrals now correctly contain the account ID in the MSH-6 segment.	25093
Statement of claim	The Statement of claim and benefit payment no longer prints the benefit amount over two lines at the service line and the total.	9618
Telehealth billing	A user could not invoice multiple Telephone and Telehealth MBS item numbers for combinations of Management Plans and Team Care Arrangements. This has been fixed.	18944
Today's notes	If you recorded an antenatal visit for a patient and then clicked 'Jump to another patient record', the antenatal notes were carried over into the new patient's notes. This no longer occurs.	23545
Upgrading	Update Databases has been updated to fix Application Role caching issues that may cause Bp Premier to freeze.	23412
Upgrading	Bp Premier sites that were not using Bp SMS can now adjust appointment reminder consent correctly after upgrading to Indigo SP1 or later.	8192
Upgrading	A timeout during a data update was causing partner app roles to have incorrect permissions. This has been fixed.	27003

Bp Function	Release Notes	Key
Pathology requests	Issue with tests from previous requests being printed on new requests when selecting 'No' to the prompt asking if you wish to change the laboratory fixed.	48558
Billing	Intermittent Issues reconciling item 291 and other similar items when claimed with item 288 is resolved	41277
eScripts	eScripts now cancelling correctly when a paper script is printed.	49842
eScripts	Error message that appears when a practitioner's qualifications exceed 50 characters is now more user friendly.	50056
Prescribing	Issues with prescribing Palexia have been resolved.	50261
Prescribing	Adding an adverse reaction no longer ceases other eligible Rx.	50270
Billing	Care plan and attendance items can now be bulk billed on the same day.	50085

## Enhancements

Bp Function	Release Notes	Key
<b>Active ingredient prescribing</b>		
Active ingredient prescribing	If prescribing a custom prep, no NDE precheck is performed regardless of whether a monitored drug has been added as an ingredient.	30978
Active ingredient prescribing	When represcribing a brand that is no longer valid (has been phased out) and AIP is implemented, the user is notified that the brand is no longer available but the generic is still available, and that the Active Ingredient will be prescribed on the script.  Alternative brands are now populated when a discrepancy between quantity and repeats exist.	26167
Add Rx	See <a href="#">Active ingredient prescribing on page 4</a> for more information.	13030
<b>Secure messaging</b>		
Certificate validation	SHA-2 NASH certificates are supported for connecting to the HI and My Health Record services.	13660
Certificate validation	Impending NASH certificate expiry is now alerted to the Principal Doctor and Practice Manager user roles on login. The default period of notification before expiry is 60 days.	13614
Contacts	When synchronising a local contact from an online directory, the contact's messaging provider will now be set to the Online Directory Messaging Provider selected in Setup > Configuration > General, if a compliant directory has been chosen.	20256
Messaging configuration	New dropdown list <b>Online Directory Messaging Provider</b> has been added to Configuration > General to record the messaging provider used when a FHIR R4 compliant online directory is chosen in the <b>Online Directory for Contacts</b> field.	17353
Messaging configuration	A new button and popup screen <b>Configure Sending Facility</b> has been added to Configuration > Messaging > Messaging Provider. This function retrieves your practice details from the online directory, or manually configures your practice as an endpoint in the secure messaging chain, and must be completed to be able to send HL7 2.4 messages.  If you are unsure of how to set up your sending facility, your secure messaging provider can assist.	20257 20255
Online directories	You can now search by suburb as well as postcode in an online directory.	13616
Online directories	Search results include both health service providers for individuals and organisations, clearly distinguished in the results panel. Organisations are collapsed by default.  When searching for a category specific to organisations, Bp Premier will return only organisation results.	13617

Bp Function	Release Notes	Key
Online directories	Specialty Code mappings have been updated to support Institutions.	13618
Online directories	When addressing a synchronised contact, Bp Premier now checks that local contact has the most up-to-date details from the online directory.	13619
Results acknowledgement	HL7 acknowledgements have been updated to support the conformant HL7 2.4 standard.	13625
Results acknowledgement	Bp Premier now runs a set of scheduled tasks daily that identify sent messages that have not been acknowledged in 72 hours since the send time, and sent messages that have received a negative acknowledgement.  Nominate a user to receive the report from Configuration > Results Import.	13627
Secure messaging	When a compatible online directory and recipient has been chosen, letters sent via secure messaging will now be sent via HL7 2.4 with a PDF display segment.	13623
Secure messaging	A PDF payload is now possible for HL7 2.3.1 and 2.4 secure messages.	13009
Secure messaging	The checkbox <b>Include a Formatted OBX in REF</b> has been moved from Configuration > General to Configuration > Messaging > Messaging Provider, and can now be set per messaging provider.  This option has the same effect as previous versions: a Formatted Text equivalent of the contents is also included in the message.	13626
Secure messaging	Bp Premier alerts the user if the intended recipient for a FHIR R4 directory cannot accept that HL7 version, and suggests sending as an alternate version.	16385
Medicare certificates	If a site imports a certificate with a policy number of 1.10.1.1, Bp Premier will detect as a dual NASH SHA-1 certificate and disable the <b>Medicare</b> radio button in the import certificate utility. Importing this certificate will import as both HI and NASH certificate.	28178
<b>Medicare refunds</b>		
Banking Batch	The Banking Batch function includes Medicare refunds that apply.	14493
Patient Billing History	The <b>Patient Billing History</b> function includes Medicare refunds, and includes new <b>Comment</b> and <b>Refund</b> columns.	14487
Find Invoice	The <b>Find Invoice</b> function includes Medicare refunds.	14492
Online Claiming	A new <b>Refund/Adjust Payment</b> screen is available from the Online Claiming screen top and right-click menu to handle whole refunds of Medicare payments.  See <a href="#">Medicare refunds on page 5</a> for more information.	14479
Online Claiming	A <b>Comment</b> column is now visible in the Online Claiming screen.	14486, 14494
Online Claiming	Payment records aren't created when re-downloading payment reports if all services in the batch have been refunded. Services that have refunds aren't reset when re-downloading Processing reports.	14491

Bp Function	Release Notes	Key
Online Claiming	The top half of the Online Claiming screens includes a new column <b>Refund</b> . The bottom half of this screen includes new columns <b>Refund</b> , <b>Invoice No</b> , and <b>Comment</b> .	14477
Online Claiming	An <b>Apply filters</b> button has been added to the Online Claiming screen to stop refresh slowness.	14476
Reports	Management Reports will show the service adjustments as 'Written off' and payment adjustments with a status of 'Medicare or DVA refund'.	14490
User Permissions	A new user permission now controls access to the <b>Medicare refunds</b> function.	430
<b>Prescribing</b>		
Contact notes	A new contact note reason 'eScript Token' has been created, and will automatically be created when an electronic prescription token is prescribed for a patient. This contact note cannot be resent from the Contact Notes function.	24097
electronic prescriptions	Electronic prescriptions can be resent to App.	26387
Electronic prescriptions	The maximum quantity authorised to dispense is included when prescribing controlled drugs via electronic prescription.	23775
Electronic prescriptions	The authorisation reference number is included when prescribing controlled drugs via electronic prescription. The actual label corresponds to the state of issue (for example, "Approval number" in QLD and ACT).	23776
Electronic prescriptions	The Revalidation prompt when prescribing controlled drugs via electronic prescription checks for password security compliance.	25594
Electronic prescriptions	Electronic prescriptions can be resent to SMS.	26399
Electronic prescriptions	Electronic prescription tokens can now be sent to Best Health App. Bp Comms credits are required.	18632
Electronic prescriptions	Electronic prescription tokens can now be sent to Bp Comms SMS. Bp Comms credits are required.	18631
Electronic prescriptions	Depending on the location of the practice and the logged-in user category for the prescriber, the following information is included in the electronic prescription: 'for ocular treatment only', 'for optometris use only', or 'for midwifery use only'.	23777
Log viewer	You can export readable logs from the BPS Log Viewer utility. A user requires Configuration permission set to 'Allow Access' and Prescription permission set to 'Add/Edit/Delete'.	23774
Password security	Setting to enforce password reuse time limit.	18644
Password security	Setting to enforce lockout timeout from failed login attempts.	18625
Password security	Setting for minimum password length.	18641

Bp Function	Release Notes	Key
Password security	New <b>Security</b> tab in Setup > Configuration that controls password security options.	18624
Password security	Setting to enforce an inactivity timeout and account lock.	18626
Password security	Setting to force creation a new password after set time.	18643
Password security	Passwords are now checked for compliance with password security settings. Users whose passwords do not meet the new settings will be prompted to change their password.	19823
Password security	Setting to enforce password complexity.	18642
Password security	If the 'Strong' password complexity configuration option is enabled, case sensitivity is enforced when logging in to Bp Premier.	23773
Password security	Maximum password length has been increased to 20 characters.	19640
Password security	The <b>Security</b> tab contains a link to the Knowledge Base article for guidance on password security settings.	19435
Prescribing	When prescribing a cream or similar type of drug, Bp Premier sends both the quantity (number of units) and a unit size (for example, 30 grams, 50 grams) to eRx.	29724
Prescribing	A <b>Consent to Upload to ASL</b> check box has been added to the Availability panel of the Add Rx or Edit Rx workflow to indicate that the Rx will be uploaded to the patient's Active Script List.	28176
Real-time Prescription Monitoring	Medications prescribed by electronic prescription are now checked against the National Data Exchange when the electronic prescription is sent if the NDE is enabled for the user and applies to the practice's state.	26577
Real-time Prescription Monitoring	<b>Enable real-time prescription monitoring</b> checkbox is now available in user preferences for all Australian states. Note that RTPM is currently available in Victoria only.	26573
Remote download	When in remote download mode, only password lockout period, number of login attempts, and password complexity remain in effect. Other password security settings will not apply to users in remote download.	23972
Security	A new button <b>Permission changes</b> has been added to the Security Audit function to show historical permission changes.	19825
Utilities	Bp Utilities have been updated to handle new password security parameters.	19235
<b>National Cancer Screening Register</b>		
FHIR	A new <b>FHIR</b> tab has been added to Setup > Configuration for setting FHIR permissions for each FHIR-enabled vendor integrating with Bp Premier.	14273, 14274
FHIR	Before any FHIR-enabled vendors can be configured for FHIR, the FHIR API needs to be installed on the server first, and the ports utility run to open up the FHIR port.	14281



Bp Function	Release Notes	Key
FHIR	When setting permissions in Setup > Configuration > <b>FHIR</b> tab, if FHIR API has not been installed, Bp Premier will alert the user.	14275
FHIR	You cannot install FHIR components on a client.	14282
FHIR	A <b>Port</b> setting exists in the FHIR tab to choose the port used by the FHIR service.	14278
NCSR	NCSR integration can be enabled for the practice in Configuration.	14190
NCSR	NCSR integration can be enabled for the provider in user preferences.	14193
NCSR	The NCSR utility will write notifications for the patient into their record, and these will display in the notifications panel for actioning.	14196
NCSR	The NCSR Hub can be opened from the patient clinical record.	14199
NCSR	The NCSR Forms screen can be opened from the patient clinical record.	14200
Patient record	The Reason column fill the full width of the notifications table when the screen is expanded.	14202
Patient record	The appropriate form, or the NCSR Hub, opens when an NCSR notification is ticked.	14201
Patient record	NCSR data is updated automatically when the patient's record is opened	14194
Utilities	The Support Ports utility has been updated to include the FHIR port setting.	14936
<b>Other</b>		
Appointment Book	The appointment book now loads and refreshes significantly faster.	15767
Auditing	Bp Utilities > Security audit can now be exported as a CSV document. The document contents will contain the data on screen according to the selected filters.	29875
Bp Comms and Licencing	Bp Comms functions (sending messages to SMS and Best Health App) are now available for Bp Premier sites with a Clinical-only licence. Clinical-only sites will be able to use all electronic prescribing sending methods after upgrading to Saffron.  Scheduled appt reminders will not be available for clinical-only sites.	28144
Database viewer account	BPSRawData, and the following views in the Database Browser utility—BPS_Prescriptions, BPS_All_Prescriptions, and BPS_CurrentRx—will not have access to the SCID (eRx) and Barcode (MediSecure) columns in any table.	26580
eRx	Blank Medicare expiry fields are now transmitted as NULL to eRx.	27298
HealthLink Forms	Performance when using HealthLink Smart Forms has been significantly improved in Saffron.	13541
Installation	SQL Server 2019 is an option for new installations of Bp Premier Saffron.	13026
Patient Demographics	Users with a role of 'Practice nurse' can now be selected as a patient's <b>Usual Doctor</b> in demographics.	29030

Bp Function	Release Notes	Key
Radiology	<p>You can now add a custom body region and a test name as free text in the regular and e-Ordering Imaging request screens.</p> <p>MSH-6 in the ORM file is now populated with the short name for e-ordering radiology providers.</p>	8562

## Known Issues

Bp Function	Description	Key
CDA referrals	<p>Opening a CDA Referral from the <b>Correspondence Out</b> panel in the patient record, by double-clicking or right-clicking and selecting <b>View</b>, causes a fatal error in Bp Premier. The user will be prompted to close Bp Premier if this error is generated.</p> <p><b>Workaround:</b> Best Practice Software recommend viewing sent CDA referrals by either:</p> <ul style="list-style-type: none"> <li>■ Clicking the document in the patient tree, which will display the referral contents correctly in the right-side panel.</li> <li>■ Right-clicking the document in the <b>Correspondence Out</b> panel and selecting <b>Move to Correspondence In</b>. This will temporarily move the item to the Correspondence In section. Sent CDA referrals can be moved back after Best Practice Software has resolved this issue.</li> </ul>	54288
Secure messaging	<p>Not all clinical systems are able to receive PDF payloads. In this case, a Formatted Text segment can also be included which can be received as an alternative. However, some secure messaging providers will not transmit a secure message containing a PDF if the recipient cannot accept this. If a secure message cannot be delivered due to PDF content, the secure messaging software may trigger an alert or error message advising the user that the file cannot be sent.</p> <p><b>Workaround:</b> If you send a secure message and receive an alert advising that it cannot be sent because the receiver does not support the payload type (PDF), Best Practice Software recommend ticking the <b>Include a formatted text OBX in REF</b> checkbox in <b>Setup &gt; Configuration &gt; Messaging &gt; Edit messaging provider</b>.</p> <p>If the message still cannot be sent by secure messaging with this option ticked, Best Practice Software recommend requesting the intended recipient of the secure message contact the Argus Telstra Health Help desk (1800 952 282) so that their mail rules configuration can be updated to receive this payload.</p>	--
Password security	<p>If a password is set beginning with the digits '8' or '9', the following utilities generate an 'incorrect password' error on attempted login: BPCertificateManager and BPS_ImportExportUtility.</p>	54143

Bp Function	Description	Key
Scheduled SMS appointment reminders	<p>After upgrading to Saffron, some users have experienced SMS messages are not being sent from Bp Premier for scheduled SMS appointment reminders.</p> <p><b>Workaround:</b> Best Practice Software recommend that you confirm SMS messages are being sent from a reminder schedule after upgrading to version Saffron. If not, you will have to manually send appointment reminders by SMS using the single message function.</p> <p>Best Practice Software are working on resolving this issue.</p>	54101
Secure messaging	<p>After upgrading to Saffron, a new field <b>Allows acknowledgements</b> in Setup &gt; Configuration &gt; Messaging &gt; Add is ticked by default for existing providers.</p> <p>Best Practice Software recommend you confirm that your messaging provider's software accepts acknowledgements if you leave this option ticked. If you are unsure or your messaging provider does not yet support accepting acknowledgements, untick this option for all providers after upgrading to Saffron.</p>	--
Configuration	<p>An option <b>Enable Service Registration Assistant for management of users and locations</b> is visible in Setup &gt; Configuration. This function is not yet available and should not be enabled at your practice. The option will be disabled in a future update of Bp Premier.</p>	--
Prescribing	<p>Best Practice Software has identified an issue when prescribing Venlafaxine with the dosage of 37.5mg capsules, which then prints as Venlafaxine 75mg.</p> <p>This has been resolved in the January 2021 Data Update. Best Practice Software recommend running this data update to resolve this issue.</p>	--
Upgrading and Installation	<p>The links to release materials in the Bp Premier Saffron Install and Upgrade Wizards point to old versions of Bp Premier.</p> <p>For information on What's New, Best Practice Software recommend selecting Help &gt; Online within Bp Premier after upgrading and viewing What's New, or the new feature links from the knowledge base home page.</p>	--
Prescribing	<p>Strength is not printed for Champix Starter pack, Varenicline Starter pack and Arava Combination Pack when Active Ingredient Prescribing is enabled.</p>	50971
Referrals	<p>From the patient record, selecting Correspondence out &gt; Add &gt; Send HL7 and then closing the document will prompt to save changes even if the user has made no changes to the last saved version of the document.</p> <p>If this prompt appears, and you are sure that you have made no changes since the last time you saved this document, you can click No to this prompt.</p> <p>Behaviour is otherwise as expected.</p>	51140
Electronic prescribing	<p>If the total length of qualifications recorded in the provider details is over 50 characters, the user will be alerted that the qualifications list sent with the token is too long. The script will still be printed.</p> <p>Best Practice Software software recommend that the qualifications list for users who receive this message truncate their qualifications to under fifty characters.</p> <p>This is a limitation imposed by the electronic script token format and not Bp Premier.</p>	41072

Bp Function	Description	Key
Electronic prescribing	Ceased eScripts are unable to be cancelled or deleted from Past Prescriptions.	44439