

# Bp Premier | Orchid

## Bp Premier Orchid SP2 Release Notes

These release notes describe the changes made to Bp Premier since Orchid SP1 build 1.12.1.1018.

Release Date	27 June 2024
Release version	Bp Premier version <b>Orchid SP2</b> 1.12.3.1042.
Notes last updated	27 June 2024
Which version can I upgrade from?	You can upgrade to version <b>Orchid SP2</b> (1.12.3.1042) from Bp Premier version <b>Saffron SP3</b> (1.11.3.968/1.11.3.974) or later. To check the current program version that you have installed, select <b>Help &gt; About</b> .
Which data update do I need?	You must install the <b>February 2024</b> Data Update or later before you can upgrade to version 1.12.3.1042. However, Best Practice Software recommend making sure you have the most recent Data Update installed before you run a program upgrade.
Which database and operating system versions are supported?	Windows operating system Windows 10 or higher is supported. Microsoft Windows Server 2012 and higher is supported. Microsoft SQL Server 2016 and higher is supported.
When should I upgrade?	Best Practice Software recommend running the program upgrade outside of business hours.
How do I upgrade?	Brief upgrade instructions are included in this document.

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## Upgrade to Orchid SP2 1.12.3.1042

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You must have the **February 2024** data update or later installed before you upgrade to 1.12.3.1042.

1. Back up your Bp Premier database before running the upgrade.
2. Synchronise all workstations in remote database mode with the Bp Premier server before you upgrade.
3. [Download and run](#) the latest Drug Update on your Bp Premier server computer.
4. Log all users out of the server and all clients before you upgrade.
5. Download and run the 1.12.3.1042 update on your server and all clients.
6. Log back in to Bp Premier and resume use.

## Upgrade notes

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### Orchid Service Pack 2 contains all the features included in Orchid Service Pack 1 Revision 1

Orchid Service Pack 1 Revision 1 includes changes associated with:

- Security Enhancements for BP Browser SQL Logins
- Mandatory AIR Vaccination Encounter Reporting Changes starting 1 March 2024
- Enhancements to support Level E Consultation Item Numbers.
- Enhancements to help capture patients who have registered for MyMedicare.

For further details, [view the Orchid Service Pack 1 Revision 1 Release Notes](#).

### Orchid Service Pack 2 requires Microsoft .NET Framework 4.8

Bp Premier version Orchid Service Pack 2 requires Microsoft .NET Framework 4.8 to operate successfully.


If you are running an older version of Windows, Best Practice Software recommends that you consult your IT provider to consider upgrading your operating system before upgrading Bp Premier.

See [Bp Premier System Requirements](#) for more information.

## Where do I find more information?

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Select  from the main screen of Bp Premier or select **Help > Online** from Bp Premier to open the Knowledge Base from any main screen toolbar.

## New Features

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### The future of healthcare is coming! Lyrebird is available in Bp Premier

Lyrebird uses artificial intelligence to revolutionise medical scribing. Lyrebird helps healthcare professionals to save time and improve patient care.

With Lyrebird, you can automate patient notes with a fully integrated AI Medical Scribe specially engineered for clinical environments. With Lyrebird, start recording from the patient record and complete your consult, and Lyrebird will generate clinical notes in a standard format, ready for one-touch write-back into Bp Premier.

### Manage Payment Integrations

The configuration menu in Orchid SP2 has been redesigned, and a new tab for managing Payments Integrations has been added. As part of the Payment Integration changes, configuration through the Tyro Setup.exe utility has been deprecated; CommBank Smart Health and Tyro can now be activated and configured by navigating to **Setup > Configuration > Payments**.

Payment Integrations available in Bp Premier are:

- HICAPS
- Tyro
- CommBank Smart Health

Payment integrations configured prior to upgrading to Orchid SP2 will remain active and will be set as the default payment integration.

### HICAPS now integrates with Bp Premier

We are excited to announce our new partnership with **HICAPS** which will provide our Practices with the following integrated functionality:

- integrated Medicare Easyclaim
- integrated Medicare Online
- integrated EFTPOS
- integrated EFTPOS Refunds

These new features are currently being piloted and are hidden until the completion of the pilot phase. Practices will be notified by email when the HICAPS integration is publicly available.

### Enhancements to the Cardiovascular Risk Assessment Tool

When accessing **Clinical > Cardiovascular Risk** from the patient record, an embedded browser will open the **Australian Chronic Disease Prevention Alliance's CVD Risk (AusCVDRisk)** calculator. AusCVDRisk is a comprehensive tool designed to assist health professionals in assessing, communicating, and managing cardiovascular disease risk.

## Improvements to the Patient Demographics screen

The patient demographics screen has been enhanced to capture information regarding the patient's **Preferred Language**, **Interpreter** requirements, and **Country of Birth**.

When recording **Preferred Language**, the top ten languages recorded by the Australian Bureau of Statistics will display at the top of the drop down menu, followed by an alphabetical listing of all other languages.

When recording **Country of Birth**, the top ten Countries of Birth recorded by the Australian Bureau of Statistics will display at the top of the drop down menu, followed by an alphabetical listing of all other countries.

When the **Interpreter** check box is ticked, users will be notified that an interpreter is required when adding, viewing, or editing appointments, arriving, or starting visits from the appointment book and in the patient's clinical record.

## Permissions to control access to Patient Bank Account Details

Orchid SP2 introduces enhanced control over the management of Patient Bank Account information. We've added a new **permission** type called **Patient Bank Account**, which gives you greater control over who can **View**, **Add**, **Edit**, or **Delete** these details.

## Permissions to send emails from the Practice Email account

Orchid SP2 introduces enhanced control over **Practice Email** accounts. We've added a new permission type called **Send Email on behalf of Practice**, which gives you greater control over who can send emails using the shared Practice email account.

When you upgrade to Orchid SP2, the **Send Email on behalf of Practice** permission will be set to **Allow access** by default.

## Bp Email supports Modern Authentication (OAuth2.0) for Gmail and Microsoft 365

Open Authorisation 2.0 or **OAuth2.0**, is a standardised protocol that enables secure access to user data without requiring the user to disclose their credentials. OAuth2.0 is the recommended method for securely connecting your **Microsoft 365** and **Gmail** accounts to **Bp Email**.

## Argus Integration and National Health Services Directory Updated

The **Argus** API integration has been updated to support version V7; the functionality that restricted it to V6 has been removed.

The **National Health Services Directory (NHSD)** is a comprehensive national directory of health practitioners and services. Bp Premier users with an active Argus subscription can access the National Health Services Directory (NHSD) from the main Bp Premier screen, **View > Contacts > Directory**.

## Schedule SQL Index Rebuild to run Automatically

The **SQL Index Rebuild utility** can now be scheduled to run automatically using the **Bp Service**.


The SQL Index Rebuild utility rebuilds the internal indexes of the SQL database. Rebuilding indexes can improve index fragmentation and have a considerable impact on database maintenance and performance, lowering the risk of performance degradation and IT support time or expense.

## Enhancements allow users to repair Suspect Databases

A Suspect Database occurs when one or more SQL databases are identified to be potentially corrupt or unavailable. When the Bp Premier database starts up, SQL will perform a series of checks to confirm data integrity. If these checks identify any potential issues the individual database is marked as Suspect.

By selecting the Repair button on the Suspect Database error in Orchid SP2, users will be able to initiate a Database Console Command (DBCC) consistency check on the database server without having to contact Bp Premier Support for assistance in resolving the error. This will significantly reduce the length of time Bp Premier is offline, allowing your practice to resume operations as soon as possible.

## Other enhancements

Bp Function	Release Notes	Key
Clinical Tools	When accessing <b>Clinical &gt; Cardiovascular Risk</b> from the patient record, an embedded browser will open the <b>Australian Chronic Disease Prevention Alliance's CVD Risk (AusCVDRisk)</b> calculator.	73382
Lyrebird Health	The embedded Lyrebird Health browser is accessible via a newly added icon  to the toolbar within the patient record.	73850
Lyrebird Health	A new button labelled <b>Lyrebird Health</b> has been added to the <b>Setup &gt; Users &gt; Edit</b> .  The Lyrebird Health button will be available for users with <b>Add/Edit/Delete</b> or <b>Add/Edit</b> permissions for <b>Clinical Notes</b> .  To connect Lyrebird Health to Bp Premier, enter the user's <b>Lyrebird Health API Key</b> in <b>Setup &gt; Users &gt; Edit &gt; Lyrebird Health</b> .	73854
Lyrebird Health	When clicking <b>Save to Bp</b> from the Lyrebird Health browser, <b>initial</b> and <b>review consult notes</b> generated by Lyrebird will write back to the <b>Today's notes</b> section in the patient record.	73851
Lyrebird Health	When the Lyrebird Health button is pressed in the patient clinical record and WebView2 disabled, the user will be prompted to contact Bp Premier Support to activate WebView2 to access Lyrebird Health within Bp Premier.	74353



Bp Function	Release Notes	Key
Lyrebird Health	<p>A new stored procedure (BP_AddObservation) and supporting user-defined table (BP_ObservationsTable) have been created to allow Lyrebird to add primary or secondary observations to the patient record.</p> <p>A new Stored procedure (BP_UpdateLyrebirdConsent) has been created to allow Lyrebird to add or update patient consent for Lyrebird recordings.</p>	74685 / 74441
Lyrebird Health	Bp Premier allows you to open multiple patient records simultaneously, and from each patient record, you can launch an associated Lyrebird Health browser. To bring the Lyrebird Health browser into the foreground for the associated patient, click the Lyrebird Health icon from the toolbar of that patient record.	73852
Best Health Booking	BHB customers who wish to prevent specific Patients from scheduling appointments via BHB can select the check box <b>Don't allow patient to book via BHB</b> in the patient demographic window.	71167
Best Health Booking	<p>When adding or editing the Appointment type in the <b>Lists</b> tab of <b>Setup &gt; Configuration</b>, the following options will appear:</p> <ul style="list-style-type: none"> <li>■ Allow multiple bookings per appointment slot check box.</li> <li>■ Maximum number of appointments allowed label textbox.</li> </ul>	72343
Best Health Booking	After upgrading to Orchid SP2, two columns will be added to the AppointmentTypes database to accommodate GroupBooking and MaxGroupSize; both will be disabled.	72342
Australian Immunisation Register	When submitting a vaccine to AIR and the user has not entered the Vaccine Type and the vaccine selected requires a Vaccine Type to be specified, the user will be prompted to enter a Vaccine Type when clicking Save.	74745
Australian Immunisation Register	Unless the user explicitly selects a vaccine from the list of available vaccines, no vaccinations will be highlighted or selected by default when a new immunisation is added.	74348
Bank Accounts	<b>Multiple payment integrations</b> can now be configured against a single bank account in <b>Setup &gt; Configuration &gt; Bank Accounts</b> .	73404
Payment Integrations	<b>HICAPS</b> payment integration has been toggled off for the initial Beta release testing phase.	73768
Payment Integrations	<p>The Configuration menu has been redesigned, and a new option for managing payment integrations has been added.</p> <p><b>HICAPS, CommBank Smart Health and Tyro</b> can be enabled in <b>Setup &gt; Configuration &gt; Payments</b>.</p>	72415
Payment Integrations	The <b>HICAPS</b> integration for <b>Medicare Easyclaim</b> has been activated between <b>Bp Premier</b> and <b>Bp Payments Utility</b> .	73441
Payment Integrations	The <b>HICAPS</b> integration for <b>Processing Payments</b> has been activated between <b>Bp Premier</b> and <b>Bp Payments Utility</b> .	73322 / 73319
Payment Integrations	Practices with multiple payment integrations enabled can configure a <b>default payment integration</b> .	72443

Bp Function	Release Notes	Key
Payment Integrations	<p>Configure the default <b>HICAPS Terminal ID (TID)</b> for practice and provider bank accounts in <b>Setup &gt; Configuration &gt; Bank Accounts</b>.</p> <p>For practice bank accounts, a <b>Global Default Terminal ID</b> must be selected; however, it is not mandatory to assign a default HICAPS Terminal ID for provider accounts.</p> <p>Where a payment provider has no default Terminal ID specified in <b>Setup &gt; Configuration &gt; Bank Accounts</b>, the following will apply:</p> <ul style="list-style-type: none"> <li>■ If the default Terminal ID of a provider is not specified, the workstation's default Terminal ID is used.</li> <li>■ If a default Terminal ID is not specified for the workstation, the practice global default Terminal ID is used.</li> </ul>	72828
Payment Integrations	Submit <b>fully</b> or <b>partially paid</b> private accounts to Medicare using the <b>HICAPS Integrated Easyclaim</b> solution.	73440
Payment Integrations	Submit <b>unpaid</b> private accounts to Medicare using the <b>HICAPS Integrated Easyclaim</b> solution.	74566
Payment Integrations	<b>Refund EFT</b> payments directly from Bp Premier using <b>HICAPS Integrated EFTPOS</b> .	72762
Payment Integrations	When <b>HICAPS</b> is selected as the payment integrator in <b>Setup &gt; Configuration &gt; Bank Accounts</b> clicking Authenticate will launch the Bp Payments Utility Authentication window.	73400
Payment Integrations	Deposit transactions can now be processed using the <b>HICAPS</b> terminal.	73876
Payment Integrations	For greater visibility over the Payment Integrations that can be configured in Bp Premier they have been grouped under <b>Setup &gt; Configuration &gt; Payments</b> .	72413
Payment Integrations	When upgrading to Orchid SP2, the installer will prompt users to install the <b>Bp Payments Utility</b> on the server and workstations where HICAPS or CommBank Smart Health will be used.	73112
Payment Integrations	The Bp Payment Utility can be downloaded and installed through the <b>Setup &gt; Configuration &gt; Payments</b> . If API actions are performed without the Bp Payment Utility installed or running, a pop-up message will be displayed.	72914
Payment Integrations	In the <b>Setup &gt; Configuration &gt; Payments</b> screen, the check box label for Activate Integrated EFTPOS has been changed to <b>Activate Payment Integration</b> for HICAPS, Tyro and CommBank Smart Health.	73101
Payment Integrations	To provide greater visibility on which payment integrations are configured for each bank account in <b>Setup &gt; Configuration &gt; Bank Accounts</b> , the MID column has been replaced with a new column called <b>Integrated</b> , allowing users to quickly identify which payment integrators are linked with each bank account.	73329
Payment Integrations	The <b>Payment Integration Transactions</b> window, formerly known as the Tyro Transactions window, now includes transaction information for Tyro and HICAPS. To access Payment Integration Transactions, navigate to <b>Management &gt; Payment Integration Transactions</b> on the Bp Premier main screen.	72764

Bp Function	Release Notes	Key
Payment Integrations	A new check box, <b>Show refunds</b> , has been added to the <b>Management &gt; Payment Integration Transactions</b> screen to increase visibility on <b>EFT Transactions</b> refunded via the <b>HICAPS</b> payment integration.	73102
Payment Integrations	<p>When a Tyro or HICAPS payment integrator is deactivated in <b>Setup &gt; Configuration &gt; Payments</b>, no configuration or bank account information is removed from the Bp Premier database. The stored configuration details will be restored if the payment integration is reactivated.</p> <p>When an HICAPS payment integrator is manually removed from <b>Setup &gt; Configuration &gt; Bank Accounts</b>, the user is notified that they will need to re-authenticate with the payment integrator in the future if they want to use it with this bank account.</p>	73516
Payment Integrations	<p>The HICAPS terminal status window in Bp Premier has been enhanced and will now display:</p> <ul style="list-style-type: none"> <li>■ The previous terminal screen updates in the HICAPS terminal status window.</li> <li>■ The purchase / refund amount.</li> <li>■ The transaction type: Purchase / Refund / Medicare Easyclaim / Deposit.</li> </ul>	74625
Payment Integrations	<p>When connecting to the Bp Payments Utility via a remote session, the local machine name (the one from which you are connecting) is saved in the Bp Premier database.</p> <p>When connecting via a remote session and configuring the HICAPS terminal for Practice Bank Accounts, the local machine name will be displayed in the list of workstations (the one from which you are connecting).</p>	74787
Payment Integrations	<b>Tyro Setup.exe</b> has been deprecated as part of the Payment Integration changes and will no longer be deployed during the Bp Premier installation process.	72991
Payment Integrations	<p>When a Medicare Easyclaim transaction is processed via the <b>HICAPS</b> terminal and the claim is approved by Medicare, a successful message is retrieved from the notifications cache, and the HICAPS status window is displayed to the user via the <b>Bp Payments Utility</b>, prompting the user to confirm <b>Yes</b> or <b>No</b> on whether the <b>customer rebate was completed successfully</b>.</p> <ul style="list-style-type: none"> <li>■ If the user clicks <b>Yes</b>, the Payment Details screen will close, and the <b>Payment Integrations Transactions</b> screen will show a <b>Success</b> status.</li> <li>■ If the user clicks <b>No</b>, the HICAPS status screen closes, and the user will be returned to the Payment Details screen, with an <b>Error</b> recorded in the <b>Payment Integrations Transactions</b> screen.</li> </ul>	74814
Payment Integrations	The <b>Bp Payments Utility</b> now includes a <b>Cancel Transaction</b> button, which allows users to cancel <b>HICAPS</b> Medicare Easyclaim transactions.	73450
Patient Demographics	On the Patient Demographics screen, you can now specify whether the patient requires an <b>interpreter</b> and their <b>preferred language</b> . The top ten languages recorded by the Australian Bureau of Statistics will appear at the top of the drop down menu, followed by an alphabetical listing of all other languages.	72097



Bp Function	Release Notes	Key
Patient Demographics	The Patient's <b>Country of Birth</b> can now be specified on the Patient Demographics screen. The top ten Countries of Birth recorded by the Australian Bureau of Statistics will appear at the top of the drop down menu, followed by an alphabetical listing of all other countries.	72094
Patient Demographics	When the <b>Interpreter</b> check box is selected, the user is notified that an interpreter is required when adding, viewing, or editing appointments, arriving, or starting visits from the appointment book and in the patient clinical record.	72110
User Permissions	User Permissions can now be sorted alphabetically.	72553
User Permissions	A new user permission called <b>Patient Bank Account</b> has been added to restrict who can view, edit, or delete a patient's Bank Account details.	72555
User Permissions	A new user permission called <b>Send Email on behalf of Practice</b> has been added to control access to sending emails from the Practice Email account. Upon upgrade, the default setting for the Send Email on behalf of Practice permission will be Allow access.	72852
User Permissions	A new user permission called <b>Bp Browser Access</b> has been added to limit who can access the Bp Browser tool. By default, this permission is set to 'No Access.'	72749
Word Processor	The patient's country of birth, preferred language, and interpreter requirements have been added to the word processor's data fields.	72096
Active Ingredient Prescribing	The XML payload fields of <PrescribedItem_Reserved_03> and <TherapeuticGoodIdentificationDisplayName> have been updated to replace escape characters '&#xD;' with commas.	72185
Prescribing	Providers will no longer be prompted to handwrite drug details on printed S4 and S8 prescriptions in Queensland, Western Australia, South Australia, the Australian Capital Territory, and the Northern Territory.  Handwritten drug details are still required for printed S4 and S8 scripts in New South Wales, Victoria and Tasmania.	72277
Prescribing	When creating a script, if you tick or untick the <b>Consent to Upload to ASL</b> check box and switch between the New Rx screens, the consent to upload to ASL check will remain ticked/unticked.	72204
Prescribing	ACT Health will mandate the inclusion of the patient's <b>date of birth</b> on all <b>Schedule 4</b> and <b>Schedule 8</b> prescription drugs, including private prescriptions from mid-2024. To ensure that prescribing providers are not impacted by this change, the patient's date of birth will be printed on all <b>Schedule 4</b> and <b>Schedule 8</b> prescription drugs, where required by the state's Department of Health, based on the prescribing provider's <b>Usual Location</b> (not the logged-in location at the time of prescribing).	74801
Online Claiming	Programmatic changes have been made to support the claiming of MBS item 46100.	73029
Online Claiming	When you click <b>Adjust Service</b> in <b>Online Claiming</b> , the service text is now pre-validated before being transmitted to Medicare.	72490

Bp Function	Release Notes	Key
Third Party Integration	The Argus API integration has been updated to support V7; the functionality that restricted it to V6 has been removed.	60983
Configuration	The database browser password and button have been deprecated and replaced by Third-Party Backups. Setting a database backup password allows database backups to be performed using the BPSBackup login.	72748
System Requirements	Bp Premier version Orchid Service Pack 2 requires Microsoft .NET Framework 4.8 to operate successfully.	69886
Installer	The Orchid SP2 program update installer will no longer provide details on Online Claiming and will only display the Bp Payment Utility. In the Prescription exchange provider section of the installer, MediSecure will no longer be shown; only eRx will be displayed.	73454
Bp Email	To improve the user experience, the OAuth2.0 sign-in procedure has been updated to better handle the cancellation/closure of the OAuth2.0 window; Bp Premier will no longer wait for an unfinished process.	73085
Bp Email	Google (like Microsoft) has withdrawn support for Basic Authentication, which requires a user name and password. We have introduced <b>OAuth2.0</b> support for <b>Gmail</b> accounts to ensure these changes do not impact Bp Premier customers.	69714
My Health Record	The Organisation Logic in CDA and SOAP requests, used for My Health Record CDA creation and upload functionality, has been updated.	73078
HealthLink Online Form	HealthLink Online Forms started from the patient's clinical record via <b>View &gt; HealthLink</b> forms or the New HealthLink form icon will add a comment to the patient's Today's notes when the form is parked or sent during the same visit.	71969
HealthLink Online Form	When a Healthlink Online Form is parked and subsequently submitted during the same visit, the Action in Today's notes will update from <b>Created and saved as draft</b> to <b>Created and sent</b> .  Where the form was parked in a previous visit, when the form is parked or submitted, a corresponding progress note is saved to Today's notes.	73484
Halo Link	When installing the Orchid SP2 program update or the full ISO installer, Halo Link will not be installed if the InstallHalo registry value is set to 0. If the InstallHalo flag does not exist or is not equal to 0, Halo Link will be installed silently.	73092
Suspect Databases	A <b>Suspect Database</b> occurs when one or more SQL databases are identified to be potentially corrupt or unavailable. When the Bp Premier database starts up, SQL will perform a series of checks to confirm data integrity. If these checks identify any potential issues the individual database is marked as <b>Suspect</b> .  By selecting the <b>Repair</b> on the Suspect Database error in Orchid SP2, users will be able to initiate a <b>Database Console Command (DBCC) consistency check</b> on the database server without having to contact Bp Premier Support for assistance in resolving the error.	74042
Bp Utilities	The <b>SQL Index Rebuild utility</b> can now be scheduled to run automatically using Bp Service via <b>Setup &gt; Configuration &gt; Bp Service</b> .	65255

Bp Function	Release Notes	Key
Bp Utilities	The Bp Script Runner utility has been updated to accommodate new Orchid SP2 code changes.	73665
Patient Import /Export Utility	When exporting or importing the patient's clinical record, the patient's Country of birth, Preferred language and Interpreter required fields will be exported or imported.	72194
Msg Queue (MSMQ)	Improvements have been made to the automatic internal message notification that occurs when Bp Premier fails to Contact the Message Queue Processor to specify the name of the affected machine.	73419
Msg Queue (MSMQ)	A new option, <b>Message Queue check delay</b> , has been added to <b>Setup &gt; Configuration &gt; General</b> , allowing Practices to delay the automated check for Message Queue connectivity that occurs when logging in to Bp Premier. Increasing the value in this field will give the Message Queue Processor check more time to complete.	73411
Active Script List	Bp Premier has been optimised to improve performance when obtaining ASL tokens.	73563
Active Script List	Prescriptions created prior to upgrading to Saffron will not have any <b>Consent to upload to ASL</b> options recorded and will not be visible in MySL when rescribed. In Orchid SP1 Revision 1, providers will be provided with the opportunity to provide Consent to Upload to ASL when rescribing prescriptions that were created prior to upgrading to Saffron.	73992
Banking Batches	The <b>Banking Batch</b> window will no longer be locked if users attempt to use it from multiple logged-in locations. When a payment is already processed as part of an existing Banking Batch, no new Banking Batches are created; instead, the user is prompted that 'Some details of the bank batch have changed. Please recreate the banking batch to view the updated unbanked payment details.'	73549
Bp Comms	<p>To support the September 2023 ACMA industry code changes, unless a custom <b>Alpha Tag</b> has been registered and whitelisted by the Best Practice Sales Team, the default value of Alpha Tags will be set to <b>MyPractice</b>.</p> <p>The <b>Alpha tag</b> fields in the following areas will be greyed out, disabled, and cannot be modified:</p> <ul style="list-style-type: none"> <li>■ <b>Setup &gt; Configuration &gt; Bp Comms &gt; Configure SMS</b></li> <li>■ <b>Setup &gt; Practice Details &gt; Practice Locations</b></li> </ul>	74406

## Bug fixes

Bp Function	Release Notes	Key
Best Health Booking	Resolved an issue where, after the patient matching workflow, the Appointment Details screen displayed the prior demographic information and overrode the original matched patient details if the user clicked Save changes.	73639
Best Health Booking	An error that prevented the unmatched patient icon from appearing in the Appointment Day window has been resolved.	72327
Appointment Book	<p>When right-clicking in the Daily Message text field in Appointment Book &gt; Daily Message, a non-fatal callstack error will no longer occur.</p> <p><b>Callstack Indicator:</b></p> <ul style="list-style-type: none"> <li>■ CRICREDIT:ONMOUSEBUTTONUP Line: 12</li> <li>■ APPOINTMENTWINDOW:VIEWDAILYMESSAGES Line: 10</li> <li>■ APPOINTMENTWINDOW:UTILITIES_DAILYMESSAGE Line: 6</li> </ul>	74500
Waiting Room	Resolved an issue where, when adding a patient to the waiting room under 'any doctor', the appointment failed to link to the doctor once the visit started; the appointment will now be visible under the doctor who started the visit.	73540
National Cancer Screening Register (NCSR)	Resolved an issue where users encountered an Unknown Error when accessing a new NCSR form using a supported version of Bp Premier; the error prevented NCSR forms from loading.	75283
Payment Integrations	Resolved an issue when performing the Orchid SP2 upgrade where the <b>logged-in user account</b> had <b>limited access</b> , causing <b>Tyro registry keys</b> to be <b>blank</b> .	77043
Payment Integrations	When performing a Tyro Check for Payments, Bp Premier will no longer create a new bank account record if a bank account with the identical Account No. and BSB No. already exists.	71964
Payment Integrations	Checking for Bulk Bill EasyClaims payments will no longer generate a REPORT_NOT_FOUND error for Providers whose Provider number has only seven digits.	72121
Billing	When account text is determined by the Service date, the correct account footer will be populated on the email invoice.	71819
Billing	An error will no longer occur when clicking <b>Pay All</b> in the Patient Billing and Account Holder history screens to process bulk payments where there are invoices with partial payments.	73923
Billing	When invoices are printed, providers who have enabled the option 'Display Payment information on Invoices' in Setup > Configuration > Bank Accounts will no longer have payment details overwritten on the account details section.	74179
Bp Email	When the Enable TLS email check box is not selected, the test connection is not performed automatically, and no error occurs for SMTP email accounts.	72356

Bp Function	Release Notes	Key
Bp Email	<p>On the Account Holder History and Patient Billing History screens, clicking Email without selecting any items will no longer result in an error. The user will be prompted to choose an invoice or receipt.</p> <p><b>Callstack Indicator:</b></p> <ul style="list-style-type: none"> <li>RECEIPTWINDOW:GETLOCATIONNAME Line: 7</li> </ul>	71710
Bp Email	<p>When emailing an invoice with multiple payment records on one invoice from the Patient Billing History, a fatal callstack error will no longer occur.</p> <p><b>Callstack Indicator:</b></p> <ul style="list-style-type: none"> <li>RECEIPTWINDOW:GETLOCATIONNAME Line: 10</li> <li>RECEIPTWINDOW:SUBSTITUTEFIELD Line: 32</li> </ul>	73993
Bp Email	<p>When the Enable TLS email check box is not enabled, neither a test connection nor an error is generated for SMTP email accounts.</p>	72356
My Health Record	<p>The Patient Clinical Record will no longer be minimised when the My Health Record button is clicked.</p>	67255
My Health Record	<p>Resolved an issue where when uploading a Shared Health Summary to My Health Record, an error message displayed if a Medical History item with no recorded date is selected.</p> <p>In Orchid SP2, if a Medical History item does not have a date specified, the user will be prompted with 'Procedure items without a date will not be transmitted to My Health Record. Please add a date in the Past history section.'</p>	73912
My Health Record	<p>Resolved an issue when displaying My Health Record documents in the Patient Clinical record. A recent Microsoft enforced an XML document attribute that, if missing, prevented the documents from being rendered correctly. The following My Health Record documents were affected and failed to display correctly, appearing blank:</p> <ul style="list-style-type: none"> <li>Medicine View</li> <li>Pathology Overview</li> <li>Diagnostic Imaging Overview</li> </ul> <p>Orchid SP2 will pre-validate My Health Record Documents and then insert the missing XML document attribute into the document header, ensuring that the document is rendered correctly in Bp Premier.</p> <p>The Australian Digital Health Agency will also address this issue and ensure that documents generated from My Health Record can be rendered correctly in Bp Premier.</p>	74188
My Health Record	<p>An issue that prevented Terminal Services environments from locating Advance Care Planning documents when previewing attachment links in My Health Record has been resolved.</p>	73135
ePrescribing	<p>Resolved an issue where practices using eRx were unable to resend eScripts tokens from past prescriptions via SMS. SMS eScript tokens from past prescriptions are now successfully delivered via eRx.</p>	73882



Bp Function	Release Notes	Key
ePrescribing	Resolved an issue where if a prescriber sends an eScript token via SMS, leaves that patient file open, and then sends another eScript token via another token method, such as email, the eScript token was still sent via SMS.	73960
ePrescribing	Resolved an error where practices that upgraded to Orchid SP1 and completed eRx registration and configuration received a Bp Comms credit error message when sending eScripts via SMS. eScripts can now be sent via SMS without requiring a Bp Comms user name or SMS credits to be available in the database.	73780
ePrescribing	When copying from the dose field and pasting it into the Complex Instructions field in the New RX window, the correct values are now included in the payload when sending via eScript.	72565
ePrescribing	An error no longer occurs when sending eScripts containing </& symbol in the Reason for the prescription field or any fields related to the drug (e.g., where the drug name has something like <19%).	69363
Prescribing	Resolved an issue where editing the Current RX dose did not populate the medication and previous dose in Today's Notes.	73379
Prescribing	An issue that prevented the 'Interval between repeats (days)' value from being printed for schedule 4 drugs has been resolved.	74182
Patient Demographics	Resolved an issue that prevented the 'Opt Out De-Identified Data Extraction' option from saving to the database when a new Patient was added.	71839
MyMedicare	Resolved an issue where the green check box for MyMedicare eligibility displayed in the Account Details window for a previous invoice and when creating a New Complex Account for patients who are not registered with MyMedicare.	74770
eOrdering	When executing the BP.SetupEOOrdering.exe via the installer, the utility will function correctly and run without encountering any errors.	72606
eOrdering	<p>Resolved an issue where a legacy imaging contact exists and an enhanced eOrdering contact with the same name is configured and saved, but the contacts are not merged; the error occurred when returning to the Setup E-Ordering utility and attempting to editing the duplicate enhanced eOrdering provider.</p> <p><b>Error:</b></p> <ul style="list-style-type: none"> <li>Exception has been thrown by the target of an invocation.</li> </ul>	73773
Australian Immunisation Register	Resolved an issue that prevented the <b>Send to AIR</b> check box from being selected when editing an unsent immunisation.	74862
Australian Immunisation Register	Resolved an issue that prevented the <b>AIR Transmission Status</b> prompt from appearing when selecting File > View AIR status description in the Australian Immunisation Register window.	72395
Australian Immunisation Register	<p>Double-clicking the <b>Send to AIR</b> button will no longer result in a callstack error.</p> <p><b>Callstack Indicator:</b></p> <ul style="list-style-type: none"> <li>VIVASWINDOW:ACIRSEND Line: 173</li> <li>VIVASWINDOW:ACIRBUTTON Line: 9</li> </ul>	72399

Bp Function	Release Notes	Key
Follow up Reminders	<p>When Bp Comms SMS configuration is not enabled, the Bp Comms Message Status refresh will not occur, and a callstack error is no longer generated.</p> <p><b>Callstack Indicator:</b></p> <ul style="list-style-type: none"> <li>■ SMSSOAPCLIENT:CHECKDELIVERYREPORTS Line: 12</li> <li>■ SMSSENDER:CHECKANDCONFIRMDELIVERYREPORTS Line: 7</li> </ul>	72353
eReferrals	When sending eReferrals through Argus, the Message ID displays the Argus-assigned messageID rather than the Bp Premier-assigned Message ID.	72821
Database Search	Resolved an error where the user did not have permission to search the patientconsent table via database search.	72302
Patient List	An issue has been resolved in which merged patients are displayed in the enhanced patient search when searched using the DOB year.	74771
Active Script List	Resolved an issue where, when selecting the View MySL button, the eScript token drop down supplied the user contact details instead of the patient's details.	73471
Active Script List	Resolved an issue in which the Active Script List Client failed to locate file or assembly 1.12.1.1016/7.	73164
MediSecure	When MediSecure Detector is run, the BP_Premier password is updated and no longer reverts to the deprecated BP_Administrator Password.	73513
Msg Queue (MSMQ)	Resolved an issue where the MSMQ failed to validate computer names that started with numbers.	73757
HealthLink Online Forms	<p>An issue that prevented HealthLink Online Forms from removing records of sessions that were not properly ended from the HEALTHLINKSESSION table has been resolved.</p> <p><b>Error:</b></p> <ul style="list-style-type: none"> <li>■ The object cannot be deleted because it was not found in the ObjectStateManager.  at System.Data.Entity.Core.Objects.ObjectContext.DeleteObject(Object entity, EntitySet expectedEntitySet)  at System.Data.Entity.DbSet`1.Remove(TEntity entity)  at BP.HealthLink.Service.HealthLinkService.ClearSessions()  at BP.HealthLink.Service.HealthLinkServiceHost.Main(String[] args)</li> </ul>	69557
HealthLink Online Forms	Resolved an issue when creating a HealthLink Online Form using the Private Specialist option, clicking the back and forwards buttons in the browser window resulted in the error 'Failed to pre-populate for invalid/expired sessions.'	74633

Bp Function	Release Notes	Key
HealthLink Online Directory	<p>Resolved an error that occurred when searching for a contact in the HealthLink Online Directory using a word processor template containing an addressee field.</p> <p><b>Callstack Indicator:</b></p> <ul style="list-style-type: none"> <li>■ BPSETUPELECTRONICORDERING:CLOSE Line: 2</li> <li>■ MAINWINDOW:ONCLOSE Line: 63</li> </ul>	74347
Document Viewer	<p>An issue has been resolved in which the margin widths of an RTF investigation report in the Inbox caused the text to wrap into the next line. In Orchid SP2, when viewing RTF investigation reports from the Inbox, Correspondence In and Investigation reports are consistently displayed with sufficient margins to prevent line wrapping</p>	21885
Pathology and Imaging Results Import	<p>An issue that prevented some MDM/CDA documents from being imported via the Bp Service has been resolved, and no callstack errors are generated.</p> <p><b>Callstack indicator:</b></p> <ul style="list-style-type: none"> <li>■ RESULTIMPORTER:MATCHCDAPATIENT Line: 57</li> <li>■ ALLOCATECDAPATIENT Line: 49</li> </ul>	74414
Remote Databases	<p>Resolved an issue where client-side remote database instances created before upgrading to Orchid SP1 Revision 1 generated a call stack error and unsuccessfully synchronised with the Bp Premier Database Server.</p> <p>Client-side remote database instances created before upgrading to Orchid SP1 Revision 1 will now synchronise with the Bp Premier database server without encountering any errors.</p> <p><b>Callstack Indicator:</b></p> <ul style="list-style-type: none"> <li>■ MAKEJADELOGINCHANGES Line: 41</li> <li>■ CBPREMOTE:TRANSFERDATA Line: 19</li> </ul>	74873
Halo Link	<p>Resolved an issue in which <b>Halo Link</b> was being deployed to the Bp Premier client machine; in Orchid SP2, when installing via the program update or the full installer, Halo Link will only be deployed to the Bp Premier <b>Database Server</b>.</p>	75243