



## Bp Allied System Requirements

This document provides the minimum recommendations for hardware, peripherals, and connectivity for the most recent versions of Bp Allied.

### Bp Allied Server

Windows 7 SP1	Windows 8	Windows 8.1	Windows 10	Server 2012	Server 2016
✗	✗	✓	✓	✓	✓

#### Minimum Recommended Server Computer Configuration

Item	Notes
Processor	6th gen or later i7 Desktop Quad Core Intel Processor or equivalent and above
RAM	16Gb RAM
Hard Drive	10Gb Hard Disk Space (SSD Recommended)
Network	Ethernet Network link
Monitor	Display size 1024×768 (minimum) Scaling resolution 1.25 or 125% (maximum)

Review [Notes on server and client requirements on page 4](#) for more information about minimum recommendations and limitations.

### Bp Allied Client

Windows 7 SP1	Windows 8	Windows 8.1	Windows 10	Server 2012	Server 2016
✗	✗	✓	✓	✓	✓

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## Mobile devices

Bp Allied clients are not supported to run on a Tablet or iPad, including the Microsoft Surface RT. Bp Allied is supported for Microsoft Surface Pro, assuming the Surface Pro device complies with the requirements below.

Bp Allied Live Fully Hosted connections are not supported to run on any of these mobile devices, including Microsoft Surface Pro. Live Fully Hosted is supported to run on a laptop. However, consider a higher-grade CPU for the laptop, for example, instead of an i3 select an i5, or an i7.

## Minimum Recommended Syncing or Standalone Computer Configuration

Item	Notes
Processor	6th gen or later i5 or i7 Desktop Quad Core Intel Processor or equivalent and above
RAM	8Gb RAM
Hard Drive	10Gb Hard Disk Space (SSD Recommended)
Network	Ethernet Network link  Business grade internet connection recommended with a required 200Kbps up/down per active connection/PC (min), 1.2Mbps per active connection/PC (min) if adding documents and scanning (Partially Hosted)
Monitor	Display size 1024×768 (minimum)  Scaling resolution 1.25 or 125% (maximum)

## Minimum Recommended Direct Connection Computer Configuration

Item	Notes
Processor	6th gen or later i5 or i7 Desktop Quad Core Intel Processor or equivalent and above
RAM	8Gb RAM
Hard Drive	500MB Hard Disk Space
Network	Ethernet Network link  Internet Connection required for Email and SMS capabilities
Monitor	Display size 1024×768 (minimum)  Scaling resolution 1.25 or 125% (maximum)

## Minimum Recommended Fully Hosted Client Computer Configuration

Item	Notes
Processor	6th gen or later i3, i5, or i7 Desktop Quad Core Intel Processor or equivalent and above
RAM	4Gb RAM

Item	Notes
Hard Drive	500MB Hard Disk Space
Network	Ethernet Network link Business grade internet connection recommended with a required 200Kbps up/down per active connection/PC (min), 1.2Mbps per active connection/PC (min) if adding documents and scanning (Partially Hosted)
Monitor	Display size 1024×768 (minimum) Scaling resolution 1.25 or 125% (maximum)

Review [Notes on server and client requirements on the next page](#) for more information about minimum recommendations and limitations.

## Bp Allied on a MAC

Bp Allied does not run natively on MAC operating systems. To run on a MAC, Parallels or other Virtual Machine software needs to be installed with a copy of a supported version of Windows.

### Minimum Recommended MAC Syncing Computer Configuration

Item	Notes
Processor	6th gen or later i5 or i7 Desktop Quad Core Intel Processor or equivalent and above
RAM	16Gb RAM
Hard Drive	50GB Hard Disk Space (31Gb required for Windows) (SSD Recommended)
Network	Ethernet Network link
Monitor	Display size 1024×768 (minimum) Scaling resolution 1.25 or 125% (maximum)

### Minimum Recommended MAC Direct Connection Computer Configuration

Item	Notes
Processor	6th gen or later i5 or i7 Desktop Quad Core Intel Processor or equivalent and above
RAM	16Gb RAM
Hard Drive	35GB Hard Disk Space (31Gb required for Windows)
Network	Ethernet Network link Internet Connection required for Email and SMS capabilities
Monitor	Display size 1024×768 (minimum) Scaling resolution 1.25 or 125% (maximum)

## Minimum Recommended MAC Fully Hosted Client Computer Configuration

Item	Notes
Processor	macOS Mojave (version 10.14) or or newer, capable of running Royal TSX V5.0, or Microsoft Remote Desktop 10 or newer  6th Gen or later i3, i5 or i7 Intel Desktop Quad Core Processor or equivalent and above
RAM	4Gb RAM
Hard Drive	500MB Hard Disk Space
Network	Ethernet Network link  Business grade internet connection recommended with a required 200Kbps up/down per active connection/PC (min), 1.2Mbps per active connection/PC (min) if adding documents and scanning (Partially Hosted)
Monitor	Display size 1024×768 (minimum)  Scaling resolution 1.25 or 125% (maximum)

Review [Notes on server and client requirements below](#) for more information about minimum recommendations and limitations.

## Notes on server and client requirements

- Best Practice Software recommend enterprise level hardware suitable for business applications.
- Best Practice Software recommend against running the **Server** on a laptop computer or a MAC running in Parallels or any other virtual environment. Clients may be supported for these configurations (refer to sections).
- Upgrade the server computer's operating system to the latest version before installing Bp Allied, and regularly install the most recent updates for the operating system.
- 8GB (Client) and 16GB (Server) are the minimum recommended amounts of RAM. Performance may degrade if RAM is less.
- Best Practice Software do not recommend the use of a Wireless Network or Wireless Internet connections to connect a server and client computer together. Although wireless connections can be used successfully, the user must provide reliable Network Connectivity between the Client and Server computers. Best Practice Software cannot guarantee performance if network connectivity is unavailable. If WiFi must be used, Best Practice Software suggest using network equipment capable of **5Ghz** WiFi connectivity rather than 2.4Ghz.