Bp Allied V7 SP2 Revision 1 Release Notes

These release notes describe the changes made to Bp Allied since version 7 Service Pack 1 Revision 1 (v7.1.44186.0).

Release Date	15 March 2022
Release version	Bp Allied version 7 Service Pack 2 (7.2.44634.0)
Notes last updated	15 March 2022
What is in this release?	This release of Bp Allied includes necessary changes for Medicare Web Services, other enhancements, and bug fixes.
Which version can I upgrade from?	You can upgrade to V7 Service Pack 2 Revision 1 from Bp Allied. To check the current program version that you have installed, select **Help** > **About**.
Which database and operating system versions are supported?	No changes to supported operating systems or database since the last release of Bp Allied.
When should I upgrade?	Best Practice Software recommend running the program upgrade outside of business hours.
How do I upgrade?	Click here to download an upgrade guide for this version.
What do I do after upgrading?	Review the section **Enhancements on page 3** for more information on changes after upgrading.

Changes in V7 SP2 Revision 1

The **V7 SP2 Revision 1** release (7.2.44634.0) includes the following bug fixes:

Function	Release Notes	Key
Medicare Claim History	The Medicare Claim History report has been updated to display the payment run information that was omitted in V7 SP2. Users will need to click **Check status** to have the values appear in the appropriate claims.	68306
Medicare Claiming	The Medicare Pendable claims process has been updated. Assessment Notes returning in multiple locations are now displayed to the user without error.	68169

Upgrade to Bp Allied V7 SP2 Revision 1

Upgrade instructions are available in the Bp Allied V7 SP2 Upgrade Guide here.

You do not need to perform any specific configuration after upgrading. You should familiarise yourself with the workflow changes described in the Enhancements table, particularly the changes to patient claiming.

Medicare Web Services

Services Australia are upgrading the technology that connects to their services. Local 'adaptor' technology will be replaced by **Medicare Web Services**, a secure and modern online communications framework. Practices may have already received information about this change from Services Australia.

Bp Allied Version 7 SP2 includes changes for the new Medicare Web Services framework. The majority of these changes will not be visible to Bp Allied users, who can continue using online claiming and verification functions for Medicare, DVA, and Health Funds exactly the same as the previous version. Some changes have been made to the **patient claiming** workflow and are described in the Enhancements table.

You do not need to enable Medicare Web Services after upgrading. Bp Allied will automatically begin using the new web services technology.

Where do I find more information?

Select **Help** > **Help** from Bp Allied to open the Knowledge Base and search for more resources on the enhancements in Bp Allied V7 Sp2.

For more information on the changes to patient claiming under Medicare Web Services, review our updated knowledge base article.

For more information on the changes to the Medicare Claims History Report, review our updated knowledge base article.

Enhancements

Function	Release Notes	Key
Upgrading	The minimum version of Microsoft .NET Framework supported by Bp Allied V7 is 4.6.1, This version of .NET reaches Microsoft's end of life on April 26 2022. Bp Allied V7 SP2 will update your version of .NET to 4.8 during the upgrade. Best Practice Software recommend ensuring that your operating system for your Bp Allied server supports version 4.8 of .NET before you upgrade Bp Allied. Windows 7 SP1 or later supports .NET 4.8. Review the Bp Allied system requirements.	59578
Documents	The Third Party Billers screen has been updated to include a **Documents** tab. This tab shows saved invoices that have been printed for third parties. You can print documents from this tab, or open documents in the PDF Viewer or Letter Editor as a .doc or .docx file. Only clients with permission to delete documents (4023) can delete documents from this tab.	18876
Permissions	A new Role Permission 'Allow Multiple Current Referrals' been added to control access to this practice-wide setting. This role will default to enabled for System Administrator role and disabled for all custom roles.	18879
Online patient verification	Online verification of eligibility for Medicare and DVA has been updated in accordance with changes to the claiming gateway used by Bp Allied: ■ DVA - Card Type is no longer verified for DVA. However, if both the number and card type are incorrect, the card type can be updated on verification. ■ Medicare - If an incorrect Date of Birth (DOB) is supplied, the user is notified of the mismatch, but the correct DOB is not supplied in the verification alert. ■ Medicare - Gender and Family Name are no longer validated. If these details are incorrect, the card can still be used.	66682
Patient Claiming	Patient Claims in Bp Allied now follow the Patient Claiming Interactive framework, which provides realtime feedback on the success or failure of the claim and allows the user to discontinue claim submission before sending. The patient claiming workflow, including alerts to the user of the claim status, have been updated to the new framework. New statuses are provided in the **Claim History** screen.	65492 65493
Patient Claiming	Patient claiming has been updated to follow the new Patient Claiming Interactive (PCI) framework that allows for real-time feedback on the success or rejection of a claim. On patient claim submission, users are now presented with a dialog indicating the claim status. If validation indicates an issue with the claim details, the user is prompted to edit and resend, resend without change, or manually cancel. ■ If the user selects **Re-send now**, the claim will be updated to 'Pendable'. ■ If the user selects **Edit and Re-send**, the claim will be sent as a new claim. If "pendable" returns a second time, the claim is automatically set to 'Pended' and sent to Medicare for manual assessment.	65496

Bug fixes

Function	Release Notes	Key
Medicare Claiming	Medicare Online Error Message fixes. Some messages were not being displayed correctly.	--
Medicare Claiming	If a Medicare Online provider number has been created in Options > User Administration > Provider Numbers, this row can no longer be amended after the user has clicked **Apply** or **OK**. Options > User Administration > Provider Numbers has a new filter **Show Inactive Medicare Provider Numbers**, off by default. Ticking this filter will include provider numbers that have been deactivated in the list.	28105
Medicare claiming	Some users have reported an error 'Provider Number is not linked with the current auth_group' when submitting Bulk Bill claims. The claim is considered Complete in Bp Allied and cannot be submitted. Now, if no claim number can be created, an appropriate alert is displayed for the user that the claim has failed.	23794
Reports	Some users experienced errors when exporting reports to Microsoft Excel. This has been fixed. Users are no longer prompted to select Invoices, Payments, or both when exporting the Transaction report. The data exported is based on the selected radio button .	29840
User Administration	You can now add a provider ID to multiple locations in User Administration > Provider IDs. This will allow practitioner to make Zoom appointments, considered a different 'location'. Bp Allied checks first that the Provider ID and Location pairing does not already exist, and that the provider record for the Provider ID is enabled.	43934
Referrals	The **Referrals** details screen has been reformatted so that users can view the entire card at lower monitor resolutions. Users may also use the Hand icon in the toolbar immediately above to manually pan and view the entire screen.	50230
User Administration	Changes to document permissions made in **Permissions Management** are now preserved after being saved, as if changes were made through **Client Details Access**.	56414
Email	For some hosted users, email was not being sent from Bp Allied, regardless of the third-party email client (such as Gmail or Microsoft Outlook). This has been fixed. Best Practice Software advise our clients that if sending emails from port 587, you do **not** need to select the option to **use SSL**. Port 587 automatically uses TLS.	56887
User suggestions	The suggestions link has been removed from the header menu of Bp Allied.	64669

Function	Release Notes	Key
Google calendar authentication	Some users had reported a 'Couldn't sign you in' error message when attempting to connect to Google Calendar using the embedded Bp Allied browser. Bp Allied now opens the system default browser so users can continue and authorise the Bp Allied Google Calendar Link.	54889
Most Recently Used lists	Most Recently Used lists have been moved to the Windows user registry to avoid user configuration file corruption.	27094
Appointments Print Preview	When viewing the Print Preview function from the Appointments tab, the default style and custom collection of practitioners now save as expected and will be preserved when the Print Preview is opened again.	27309
Calendar	When offline, some users reported a slow response when saving appointment changes in the calendar. When the Server is offline, the Incoming Messages folder no longer refreshes, removing this delay.	28407
Add invoice item	When displaying names by 'Lastname, Firstname' in the **Add Invoice Item** screen, the **Client name** selection list is now ordered by Lastname alphabetically.	43902
Tasks	Task notes were not saving when entered in the **Task** tab from **Client Details** screen. This has been fixed.	53383
Refunds	When processing a refund, the Refund Location was defaulting to the first Location record in the database, not the current location. This caused reconciliation problems for multi-location practices. The issue has been fixed.	58728
Zoom interface	A practice was unable to use the Zoom interface due to an authentication error. This has been fixed.	60606
Claim History Report	Clicking on **Check status all** in the Medicare claim history report now correctly updates all claim statuses.	61910
Provider Numbers	A clinic reported that adding a new provider number to an existing user caused a fatal error. This has been fixed.	65209