

## PIP QI Webinar FAQ

The following questions were asked by Bp Premier users attending the PIP QI information webinar conducted in August 2019.

**Last updated:** 02 September 2019

Attendee Question	Answer
Do you have to register by 15 August to qualify for a PIP payment?	No. You can register at any time after the 1st of August. After you are registered, you will be eligible for the next reporting period.
Can we use this session for CPD points?	Not this session. We do run Clinical training in most major capital cities that attract CPD points. Visit our website <a href="http://www.bpssoftware.net/learning">www.bpssoftware.net/learning</a> for more information.
In the Past History section, there are coded conditions like " cardiology referral" . Does text like this impact coding?	"Cardiology referral" is not a coded diagnosis and mostly used for recording reason for visit. This will not impact reporting. However, we recommend in this instance the patient record is checked to ensure they have the correct coded diagnosis recorded against their past history
In the section Further Details, generally GPs can add free text. Will that impact coding?	No, it does not.
How is the data collected by the PHN?	Via PenCat or Polar. A number of software vendors including PIP QI FAQ are working on providing reporting capabilities and will advise our Clinics as soon as we have something ready.
I would like more information on cleaning up coding. Is there another webinar or resource I can refer to?	We have a great Knowledge Base article on cleaning up uncoded and free text data which you can access <a href="#">here</a> . Alternatively, you can book in for remote training, and we are also running a number of sessions on data cleansing at our Bp Summit in May 2020.

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Attendee Question	Answer
How do we turn off free text?	At this time, you can't turn off free text, because that would restrict the Doctor's ability to diagnose. If you are unable to find a diagnosis, you can contact our support team, or make your suggestion via our <a href="#">user forum</a> .
Where do you locate the SQL query from the local drive?	The default path for an installation is: C:\Program Files\Best Practice Software\BPS\SuppliedQueries
Do you have the URL for the user forum ?	<a href="https://bpsoftware.net/forums/">https://bpsoftware.net/forums/</a> You can access it via our website > Forum at the top right.
Our IT looks after our server. Do we need to contact them to have access to the Bp Utilities application to clean medical history?	You may need to talk to your Practice Manager, depending whether you can access Bp Utilities. From the Windows desktop, click Start, and in the search bar, type 'Bp Utilities'. The Utilities app should be listed. If you are unable to locate it, your IT provider may have restricted access.
If I do not have CAT or I do not want to use CAT to upload the data for PIP, can I do it?	At this stage, the only options are to use either PenCat or Polar. Best Practice Software are looking into alternatives and will let our practices know when we have something available.
When using the tool to code free text, does the free text remain (with a code in the database) or is the free text entry replaced with the description of the coded item?	The free text entry is replaced with the correctly coded item.
We are still on Bp Premier version Lava and about to upgrade. Is Bp version Jade ready to help with multiple locations for QI PIP? Or Bp Indigo? We have had some issues in the past with Bp Lava.	Version Jade contains a number of changes to support multiple practice locations and we recommend you review the <a href="#">Jade release notes</a> (PDF).
When you are doing a search for the Influenza vaccine, is there a way of grouping together all the Influenza vaccine? We record the influenza vaccination under the specific name of the vaccine. There are about 5 or 6 different "brands" of influenza vaccine.	No, you need to search for each different brand.
When registering with PRODA, can this be done by the practice manager, or will registration need to be done for ALL GPs?	The PM will need to be set up as an OMO (organisation maintenance officer) and will need permissions to access the HPOS on behalf of the practice.
How do we actually get the information sets across to our PHN?	Your PHN will help you with this.
Do each of the listed QI measures have to be met in order to achieve the PI payment? For example, aged care patients won't necessarily have cervical screening.	No, there are no minimum or maximum measures you need to meet. The aim of PIP QI is all about quality improvement.

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Re: the Influenza part of the QI. If we request diabetics to have an influenza vaccination and they decline, how would we be able to show in Bp Premier that influenza has been offered, but declined? This will look like we have not attempted to vaccinate, whereas it was the patient's option not to.	A decline flag is currently on our product roadmap. We are not sure of a release date as yet. In the interim, you can make a comment regarding declining the vaccination in today's notes in the clinical record.
How do we record physical activity?	From the clinical record, select <b>Clinical &gt; Physical Activity Prescription</b> from the menu to record physical activity suggested for the patient. You can also record current physical activities in <b>Family &amp; Social History &gt; Social tab &gt; Recreational activities</b> .
Can Bp Premier set all children 12 years and under as a non-smoker and non-drinker automatically?	No.
Do the SIP item numbers and payments remain?	Please refer to the Department of Health <a href="#">website</a> for further information.
If we are performing a health assessment, how would we code this as a reason for visit, if it is not a diagnosis ?	You can record it as a reason for visit. Coded options for health checks and assessments are available.
Can you send data to AIR through BP, instead of logging on to HPOS?	Yes. For further information please review the <a href="#">AIR submission</a> article on our Knowledgebase.
Do you plan to include a function for marking a patient as a 'visitor'?	That is currently on our road map. We are not sure of a release date as yet.
With the PIP QI starting on 1 August, would it still be a requirement to upload Shared Health Summaries for your PIP payment?	Yes, this component was about PIP QI. The remaining PIP incentives do not change.
Does every doctor in the practice need to register for the PIP payment, or just one doctor within the practice?	The practice will register.
Is there a way to identify who is free texting?	In a way, yes. You can get a custom query made. You would still need to go into each patient file to find out who performed the consult.
If you have a lot of uncoded past histories, how can we highlight all of them to do them in one go?	You can't. They need to be done one at a time.
In terms of asthma and cervical screening incentives, what will exactly be ceased?	Please refer to the Department of Health <a href="#">website</a> for further information
What would you suggest we do with the smoking and alcohol status for patients under the age of 15?	Record under family and social history.
Is there a need to upgrade Bp Premier to the latest version for QI?	No. However, we always recommend our Practices run the most recently released version of our software so that they can take full advantage of new features and enhancements.

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Where do I find the function to clean past medical history?	From the Windows desktop, click Start, and in the search bar, type 'Bp Utilities'. The Utilities app should be listed. If you are unable to locate it, your IT provider may have restricted access. Or review the knowledge base <a href="#">article</a> .
If patients have their influenza vaccine at the pharmacy, do we just need to enter it as 'not given here' in order for that data to be picked up in the coding?	Yes.
If a patient chooses to have their data removed, how do we do this?	Patients can opt out via the third party extraction tool. Bp is planning on releasing a consent flag in Jade SP2 called "Opt out of deidentified data sharing".
What about catchup immunisations? Is there a tab to record this?	Record and backdate the immunisation as normal, and use the <b>Comment</b> field to record that this immunisation is a catchup program.
What works best with Bp Premier: PEN or POLAR?	They both work equally as well. It will be up to your PHN and their preference, as the PHNs pay for the licensing.
Can the data be uploaded directly from Bp Premier?	Not at this stage. However, PIP QI FAQ are working on a solution.
One of the areas that is poor is recording physical activity. At the moment, it has to be printed out and doesn't appear to have just a save capacity. Is this going to be updated in the software or am I just not understanding how to update that section properly?	From the clinical record, select <b>Clinical &gt; Physical Activity Prescription</b> from the menu to record physical activity suggested for the patient. You can also record current physical activities in <b>Family &amp; Social History &gt; Social tab &gt; Recreational activities</b> .
Will you create a search query for the 10 specified PIP QI measures so that we can run these queries and get a baseline for our PIP QI improvements?	Yes, it's currently being developed.
How do you get a total patient number from Bp Premier?	Select Utilities > Search and click <b>Run Query</b> to run the default query and view a list of all active patients.
Cervical Screening patients may only have 1 visit in 5 yrs. If we run a query and deactivate based on 3 visits in 2 yrs, will the reminder also be deleted if this patient is inactivate? Is there a way around this so that cervical screening reminders continue to be sent for inactivated patient files?	By default, patients that are inactive or deceased don't appear in reminder lists. From the <b>Select patients for reminders</b> window, tick <b>Include inactive patients</b> to include such patients in the generated reminders list.