

Bp Premier Jade Release Notes

These release notes describe the changes made to Bp Premier since version Indigo Service Pack 2 (1.9.1.864).

Release Date	09 July 2019
Release version	Bp Premier version Jade (1.10.0.880)
Notes last updated	10 July 2019
What is in this release?	<p>This release of Bp Premier enables integration with the Best Health App, a mobile application that patients can download and use to retrieve information about their patient record and receive communications and education material from your practice.</p> <p>Review the section New Features on page 7 for other new features in this release, and Enhancements on page 11 for all other changes.</p>
Which version can I upgrade from?	You can upgrade to version Jade from Bp Premier version Summit (1.8.4.642) or later. To check the current program version that you have installed, select Help > About .
Which data update do I need?	<p>You must install the July 2019 Data Update or later before you can upgrade to version 1.10.0.880.</p> <p>To check the current data update that you have installed, select Help > About. You can download data updates from the Best Practice Software website. Best Practice Software recommend always installing the most recent Data Update when released every month.</p> <p>IMPORTANT If you run the upgrade to Jade without running the July 2019 Drug Update first, you may experience errors during the upgrade. If this occurs, install the July 2019 update on your Bp Premier server and rerun the Jade upgrade.</p>
Which database and operating system versions are supported?	<p>System requirements have not changed from the Indigo SP1 release. Supported database and operating systems versions are described in the <i>Bp Premier System Requirements</i>, available here.</p> <p>Version 1.10.0.880 requires Microsoft .NET framework 6.4.2 to run. The upgrade wizard will install this version of .NET during the upgrade to 1.10.0.880. You will not need to upgrade your operating system or SQL server database to install version 1.10.0.880.</p>
When should I upgrade?	Best Practice Software recommend running the program upgrade outside of business hours.
How do I upgrade?	<p>Brief upgrade instructions are included in this document.</p> <p>IMPORTANT You must upgrade every client in your practice network at the same time that you upgrade the server.</p>

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What do I do after upgrading?	<p>You may wish to familiarise yourself with the Best Health App, available to Bp Premier customers later in 2019. Review the section Prepare my practice for the Best Health App on the facing page.</p> <p>Jade includes major changes to the Bp Premier database to accommodate the Bp Partner Network. You will need to enable any integrations with your Bp Premier database after the upgrade. Review the section Prepare my practice for the Bp Partner Network on page 4.</p> <p>Bp Comms is a significant new feature released in Indigo SP1. If you are upgrading to Jade from a version released before Indigo SP1, or your practice has not yet reviewed their communication consent workflow, the following articles will help you to understand Bp Comms consent.</p> <ul style="list-style-type: none">■ Understanding Bp Comms Consent■ Patient age and consent

Prepare my practice for the Best Health App

Bp Premier version Jade features integration with the Best Health App, a mobile app that patients can download to receive messages, reminders, education material, and summaries from their patient record sent from your practice. If you have upgraded to Indigo SP1 and set up Bp Comms for sending messages to SMS, you can send any message type to a patient's app that you can to SMS.

Can I onboard my practice to the Best Health App yet?

The Best Health App is currently undergoing extensive user testing with a group of Bp Premier practices before being released to all Bp Premier customers later in 2019. The option to onboard a practice location in Setup > Configuration will only appear if your practice is participating in the testing phase.

Best Practice Software will communicate through the regular communication channels and the product release notes when the Best Health App will be available to all practices to begin onboarding. In the meantime, review the education materials available to familiarise yourself with the features of the Best Health App and how your practice can encourage patients to install the app for quicker and easier notification of results, reminders, and clinical messages.

Best Health App Resources

The [Bp Premier Jade Knowledge Base](#) contains end to end instructions for setting up Best Health App, enrolling patients, and sending messages and educational material to patient app.

The [Best Health App Setup Guide](#) describes how to onboard a practice and plug in Bp Beacons for patient self check-in.

The [Best Health App FAQ](#) contains questions and answers from Bp Premier users interested in the app and the advantages it offers the practice.

If you have not yet set up your Bp Premier installation for Bp Comms, the following user guides can also assist:

- [Bp Comms Consent Guide](#) provides an overview of how Bp Comms may affect the way your practice records patients consent to receive electronic messages from your practice.
- [Bp Comms Guide](#) provides information on setting up Bp Comms and sending messages and clinical information to patients from Bp Premier.

Review Bp Comms Consent

Bp Comms is a significant new feature released in Indigo SP1. If you are upgrading to Jade from a version released before Indigo SP1, or your practice has not yet reviewed their communication consent workflow, the following articles will help you to understand Bp Comms consent.

- [Understanding Bp Comms Consent](#)
- [Patient age and consent](#)

Prepare my practice for the Bp Partner Network

In conjunction with the release of Bp Premier Jade, Best Practice Software is launching the Bp Partner Network, a program that formalises Best Practice Software's relationship with practices and technology vendors that develop integrated solutions with Bp's suite of software products.

When you upgrade to Jade, if your practice employs a third-party or custom integration with your Bp Premier database, you will need to be aware of the changes to database access in the Jade release, and how to enable your integrated solution in Setup > Configuration.

Best Practice Software has prepared a series of education materials to help your practice assess whether it is affected by the changes and what to do next.

Bp Partner Network Resources

This [Jade Knowledge Base article](#) summarises the database changes and can help you determine if your practice will be affected by the Bp Partner Network changes.

Download [this information sheet](#) if you are a third-party solution provider that currently accesses or integrates with a Bp Premier database.

Download [this information sheet](#) if your practice has created a custom integration used internally to write back to the database.

Download [this FAQ](#) for questions and answers from Bp Premier users who attended the recent Bp Partner Network webinar series run by Best Practice Software.

Upgrade to version 1.10.0.880

Install the latest Data Update

You must have the July 2019 data update or later installed before you upgrade to 1.10.0.880.

1. Open the Best Practice Software website www.bpssoftware.net in a browser.
2. Select **Resources > Bp Premier Downloads**. Scroll down to the **Data Updates** section.
3. Click the **Data Update: Data Update - Comprehensive** update for the most recent data update. The update row will expand.
4. Click **Download** to download the file to your browser's download directory, or right-click and select **Save target as...** or **Save link as...** to download to a location of your choice.
5. Copy the update file **BPS_Data_XXXXXX_comp.exe** to the Bp Premier server computer. The filename will depend on the date of the Data Update.
6. Double-click the file to run the Data Update.

Install the Program Update

Always back up your database immediately prior to running any program update.

1. Open the Best Practice Software website www.bpssoftware.net in a browser.
2. Select **Resources > Bp Premier Downloads**. Scroll to the **Program Updates** section.
3. Click to open **Software: Bp Premier Jade 1.10.0.880**. Click **Download** to download the program upgrade file.
4. Copy the upgrade file **BP_1.10.0.880.exe** to the Bp Premier server computer.
5. Back up your Bp Premier database.
6. Log out of the Bp Premier server and all clients.
7. Double-click the file to start the upgrade. Proceed through the upgrade screens, selecting a **Server** installation.
8. Copy and run the file on each workstation to upgrade all workstations. Select a **Client** installation.

IMPORTANT Upgrade all Bp Premier clients immediately after upgrading the server.

After you upgrade

Ensure you've read the section [Prepare my practice for the Bp Partner Network on the previous page](#) to determine if your practice is affected by the changes after upgrade.

Where do I find more information?

If you are upgrading from a version of Bp Premier earlier than one of the Indigo service pack or revision releases, the following table can help you identify changes made in interim versions.

I am upgrading from...	I need to know about...
Summit (1.8.4.642)	The Lava release introduced changes to multi-location functionality, a suite of new financial and disbursement reports, and transaction adjustments and deposits. Read the Bp Premier Lava Release Notes .
Lava (1.8.5.754)	The Lava Service Pack 1 release introduced online claiming support for practices with multiple Minor IDs registered with Medicare: Read the Bp Premier Lava SP1 Release Notes .
Lava SP1 (1.8.6.801)	The Lava Service Pack 3 release introduced major changes to cervical screening (formerly pap smear) terminology and requests: Read the Bp Premier Lava SP3 Release Notes or the Quick Reference Guide .
Lava SP3 (1.8.8.810)	The Indigo release introduced Bulk Billing for Tyro, a Subpoena tool for presenting patient records, and the concept of clinical significance to reminders. Read the Bp Premier Indigo Release Notes or a Quick Reference Guide: Subpoena Tool , Bulk Bill Easyclaim , Reminders .
Indigo (1.9.0.846) Indigo Revision 1 (1.9.0.856)	The Indigo Service Pack 1 release included a major new feature, Bp Comms, that greatly expanded patient-practice communication functions. This release also included HealthShare and HealthLink online provider directories, SafeScript prescribing for Victoria, and a backup and restore utility for the drug database. Read the Bp Premier Indigo SP1 Release Notes .
Indigo Service Pack 1 Indigo Service Pack 2	New features in Jade are described in these release notes.

New Features

CommBank Health Claim

CommBank Health Claim is the Bank's latest health claiming solution and is delivered in partnership with White-coat. The solution is currently in pilot. If you are interested in participating in the pilot or would like to learn more, please email SmartTerminalsApps@cba.com.au.

Best Practice Software will communicate through the regular communication channels and the product release notes when CommBank Health Claim is available to all practices.

Commbank Health Claim Resources

[Bp Premier CommBank Health Claim Setup Guide](#) describes how to set up your Bp Premier server for CommBank Health Claim and process a payment and Commbank Health Claim through an EFTPOS terminal.

BMI Calculator and percentile charts

The **BMI calculator** in the patient record has been updated to provide BMI values for children and teenagers aged 0 to 20 years:

- Selecting the BMI function for patients aged under 24 months displays the percentile chart window for the patient's gender (or both genders if none selected).
- Selecting the BMI function for patients aged 2–20 years displays the BMI value calculated according to growth percentile charts relative to the patient's age and gender.
- Saving the BMI calculation provided will record the value in Today's notes.
- BMI values for children and teens no longer need be entered as free text and can be graphed.

BMI calculation for children and teenagers is based on data from the [Centre for Disease Control and Prevention](#).

Percentile growth charts have been updated for consistency:

- 0 to 2 years old are derived from World Health Organisation (WHO) 2006 charts.
- From 2 to 20 years old are derived from Centre for Disease Control (CDC) USA 2000 charts.

Other improvements to percentile charts include:

- Chart data and types are now updated through the monthly Data Updates.
- A **Reference** button has been added to the Percentile Chart window that retrieves the latest reference data from the database.
- The Percentile Chart window is larger for readability.

Multi-location updates

The following enhancements have been made for practices with multiple locations.

Location ABN

You can now set an ABN for a practice location in Setup > Practice > **Location Details**. Template fields are available for inserting an ABN. Each ABN field will populate slightly differently if an ABN is not recorded:

- Doctor > **Doctor's ABN** <DrABN> will use the logged-in provider's ABN, then the Practice ABN if the provider does not have an ABN recorded.
- Location > **ABN** <LocationABN> will use the logged-in provider's ABN if recorded, then the Location ABN, then the Practice ABN.
- General > **Practice ABN** <PracticeABN> will only ever populate with the Practice ABN. If the practice has no ABN recorded, the field will be blank.

This hierarchy will not apply in certain documents that do not have a location context, such as a debtor statement. Such documents will default to the Practice ABN if there is no Provider ABN.

Letterheads

Letterheads can now be created for practice locations. If you select Templates > Edit letterhead > **Add**, you can select the practice, a location, or a user to assign the letterhead to.

Location-specific template fields

When creating a template, select Location > Name to insert a location name. When a document is created from the template, the author will be prompted to select the location. You can also insert a location's ABN, address, phone, fax, and email. These fields are also available for use in Autofills (Insert > Autofill > Add > Data element).

Improved record locking

Invoices and Check for Payments

Invoices are now locked for users performing an adjustment, cancellation, write-off, HOF change, or finalisation from the following windows:

- Patient billing history
- Account holder history
- Find invoice
- Held accounts.

Users attempting to modify a locked invoice will be warned that the invoice has been locked by a user elsewhere. A user can override his or her own invoice lock.

When a user runs a **check for payments** at a practice, the check for payments function is locked to other users while the check for payments runs. Users attempting to run a check for payments will be warned that the function has been locked by a user elsewhere. A user can override his or her own lock.

Today's notes and appointments

If a user has a Today's Notes record locked and they attempt to open it on another machine, a prompt will appear asking if they want to remove the lock. Previously the prompt only notified that the record was locked.

If a user has an appointment time slot locked and another user attempts to book in the same slot, a prompt will appear asking if they want to remove the lock. Previously the prompt only notified that the record was locked.

Inherit appointment book sessions

When setting up a new user or through Setup > Sessions, you can **Inherit** sessions from an existing provider and modify, instead of creating session definitions from scratch. You can also set an end date for all sessions at once to save time. Only active sessions will be updated through inheritance or end times. Sessions in the past will not be affected.

Referral expiry update

Referral expiry is now based off the date of the first specialist visit, and not the referral date.

When adding a referral to an invoice, if the referral does not have an expiry date, Bp Premier will ask the user if they want to set the expiry date to the service date. After the upgrade to Jade, new invoices with an attached referral now cannot be paid unless the referral has a first visit date set.

Best Practice Software Support can supply a script to run that returns patients with active referrals without a first visit date, so that you can act on those referrals.

End of support for older Bp Premier versions

Best Practice Software regularly provides new releases of our software so that you have the latest mandated regulatory requirements and a range of software improvements covering security features, fixes to known software issues, and new software features. However, regular software releases present an increasing challenge to our Support team to continue supporting customers using older versions of Bp Premier.

From **October 02 2019**, Best Practice Software will cease providing support for all versions of Bp Premier *prior to* version **Lava SP3 1.8.8.810**.

From **January 10 2020**, Best Practice Software will cease providing support for all versions of Bp Premier *prior to* version **Indigo 1.9.0.846**.

'Ceasing Support' includes the provision of version-specific templates, old reports, minimum software requirements, and access to Bp Support.

The online [Lava Knowledge Base](#) will continue to be available to Lava users.

Information on the latest version of Bp Premier is available from the Bp Premier Jade Knowledge Base [What's new](#) page. Bp Premier Support is available to help you upgrade to the latest version.

Enhancements

Bp Function	Release Notes	Key
Appointment book sessions	You can now inherit session definitions from another user. See Inherit appointment book sessions on page 8 for more information.	BP-1022
Asthma	At the request of the National Asthma Council, a compliance checkbox Test performance is acceptable and repeatable, meeting start and end criteria has been added to the Respiratory function in the clinical record.	BP-1189
Asthma Action Plan	Peak flow statements are omitted on the printout when no "Best PFR" value is supplied.	BP-1186
Asthma Action Plan	The patient's name and printed date are now included on the Asthma Symptom sheet. Text relating to the patient's reliever has been updated.	BP-1188
AUDIT-C	Questions and explanatory notes have been updated to Australian measurements.	BP-949
BMI	Children's BMI is now calculated with an interpreted result based on the new child percentile charts.	BP-1748
BMI calculation for children and teens	The BMI calculator now provides values for children and teenagers. See BMI Calculator and percentile charts on page 7 for more information.	BP-932
BMI Calculator	The normal weight for children's BMI was changed to the 85th percentile.	BP-1807
Check for Payments	The check for payments function is now locked to other users while running. See Improved record locking on page 8 for more information.	BP-1294
Clinical Integrations	Cubiko Business Intelligence has been integrated with Bp Premier. A link to your Cubiko dashboard is available from the main window toolbar and the View menu.	BP-1302
Clinical Integrations	References to Digital Health Library have been updated as part of the rebrand to 3DAnatomica.	BP-1301
Contact Notes	The patient's age is now displayed when viewing or creating a contact note.	BP-1153
Contact Notes and health summaries	The Resend button on the Contact Notes window is now disabled for Health Summaries. You cannot resend a health summary via contact notes.	BP-1344
Document Viewer	A toolbar item has been added to allow the selection and copy of the text in a PDF document.	BP-1619
Follow Up Inbox	The View Appointments window is now accessible from File > View Appointments, View appointments button and the main list context menu.	BP-1211
Health Assessments	Draft ADF Post-discharge Summary Health Assessments for a patients must now be finalised before a new assessment for the same patient can be created. Bp Premier will alert the user if necessary.	BP-1269
Invoices	An invoice is now locked from editing by other users from financial functions. See Improved record locking on page 8 for more information.	BP-593
Location ABN	ABN can now be recorded for individual practice locations. See Multi-location updates on page 7 for more information.	BP-1752
My Health Record	The overnight MHR check now checks to see if patients have deleted their MHR record. If a record existed but has been deleted, MHR is deactivated for that patient.	BP-1702
Online Help	Pressing F1 for Help now directs to the online knowledge base.	BP-1793
Patient Appointments information window	The Patient Appointments window, which is available from the Follow up Inbox, has been improved to also show the appointment Location, Type, Length, and Status. You can now select to show appointments for family members also.	BP-1811

Bp Function	Release Notes	Key
Patient Billing History	The location name is now visible in the Cancelled appointments list.	BP-704
Patient education	'Professor Trim' has been replaced with 'Lifestyle Medicine' as a patient education category. Branding has been updated.	BP-1054
Percentile charts	BMI percentile charts for children have been made available from the patient record.	BP-919
Percentile charts	Percentile growth charts have been updated based on WHO and CDC information, and usability improvements have been applied. See BMI Calculator and percentile charts on page 7 for more information.	BP-920
Referrals	Referral expiry is now based off the date of the first specialist visit, and not the referral date. See Referral expiry update on page 9 for more information.	BP-1177
Subpoena tool	When the subpoena tool is run, a record of the export is created in the patient's notes, including the user who ran the export, the date range, whether deleted records were included, and the included items.	BP-715
Subpoena tool	When printing or exporting output from the subpoena tool, the date range is included in the output.	BP-714
Subpoena Tool	The date range that was used to generate the Subpoena output is included in the output.	BP-714
Template letterheads	You can now set up letterheads for separate practice locations.	BP-696
Today's Notes and appointment locking	If a patient record or appointment book slot is locked, users now have the option of removing the lock when opening a locked record under some conditions. See Improved record locking on page 8 for more information.	BP-80
Upgrade	When upgrading the Bp Premier server to Jade, the installation wizard prompts the installer to review the practice's third-party integrations to ensure that all integrations are compatible with Jade and the Bp Partner Network. Confirmation must be indicated for the upgrade to proceed. This screen will not appear for new installations.	BP-1410
User categories	Additional user categories are available when creating and editing users to comply with OSR and nKPI reporting requirements.	BP-910
Word Processor	A letterhead can now be added for each location. See Multi-location updates on page 7 for more information.	BP-696
Word Processor	The location name is now available as a template field. See Multi-location updates on page 7 for more information.	BP-1768

Bugs fixed

Bp Function	Release Notes	Key
ADF post discharge assessment	The user is now prompted to finalise the ADF Discharge Summary when printing from Enhanced Primary Care > ADF Post Discharge Health Summary list.	BP-1781
Appointment book	Some sites upgrading to Indigo SP1 experienced long delays in appointment book refresh times, requiring an operator to close and reopen the appointment book. This has been fixed.	BP-1585
Appointment Book	The Exclude doctors with no appointments checkbox now correctly omits users who have no sessions for the selected day.	BP-1812
Appointment Book	Location layouts now show the Elsewhere status correctly.	BP-1785
Appointment book and multiple locations	When a custom layout was created and displayed in the appointment book, the appointment book was still showing sessions for locations that were not included in the layout definition. This has been fixed: <ul style="list-style-type: none"> ■ Appointments booked at locations that are not included in a selected custom layout are not visible. ■ Appointments booked at locations that are not included in any custom layouts are visible when the default custom layout is selected. 	BP-946
Appointment books and multiple locations	Appointment book layouts were not showing the 'elsewhere' status for locations not included in the layout definition, but showed the session instead. This has been fixed. Sessions in locations not included in a layout are shown as unbookable 'elsewhere' slots.	BP-1767
Best Health App	Sending a single Best Health App message from the appointment book now closes the window after the message is sent.	BP-1268
Best Health App	Resending patient education and MIMS CMI leaflets now functions correctly. Previously an error occurred, or no leaflet was sent.	BP-1739
BHA Message Queue	The user is now alerted that the Bp Messaging Windows Service must be restarted if the Message Queue Machine Name is reset in Bp Premier Configuration.	BP-1837
Billing history and Find Invoice	The service status 'Resent' now includes services marked as resent AND included in a new batch in the Patient Billing History, Account Holder History, and Find Invoice windows.	BP-1917
BMI Calculator	BMI interpretation text now displays correctly.	BP-1806, BP-1805
Bp Comms enrolment	If a new patient record was created, sending an enrolment invitation before the new record was saved would fail the enrolment. This issue no longer occurs.	BP-1737
Bp Comms enrolments	Enrolment invitations could be sent to patients aged between 18 and 23 months old. This has been fixed. Patients must now be over 18 years old for the Enrol button to be enabled.	BP-1784
Cervical screening	The information text describing the previous cervical screening or pap smear result in the Pathology request window has been updated for clarity: <ul style="list-style-type: none"> ■ The text now includes 'LBC Result: ' to add context to the text. For example: 'Last CST screening 29/04/2016 - LBC Result: Negative'. ■ If the previous test was a pap smear and not a cervical screening test, this is indicated in the text. This issue did not affect e-ordering or clinical context ordering.	BP-1732

Bp Function	Release Notes	Key
Contact Note	Contact attempt number now increments correctly for appointment reminders sent manually.	BP-1742
Contact notes	A user could resend a message from a contact note for an appointment reminder in the past. Users are now warned that a contact note reminder message cannot be resent as the appointment is in the past.	BP-1747
Database User Accounts	In Indigo SP1 and later, if the database user accounts BPSBackup, BPSViewer, and BPSRawData did not exist when opening Bp Premier (for example, if the Reset Browser Password support utility had been run, or the server had been moved), these accounts were not being recreated as in previous versions of Bp Premier. Practices or integrated solutions that relied on these database accounts could no longer use them. These accounts are now recreated if they do not exist when Bp Premier starts.	BP-1720
E-ordering	Demographics details, including Aboriginal and Torres Strait Islander status, are now correctly sent with pathology and radiology e-orders.	BP-1769
Electronic Prescribing	Deleting and amending electronic prescriptions now sends online cancellations messages only if the deletion or amendment occurs on the same date as the script date .	BP-1633
Enhanced Primary Care	A carer is correctly deleted from a Care plan when clicking the Delete button on the Carer window.	BP-192
eReferrals	Some unacknowledged eReferrals were being filtered out when the Hide positive acknowledgements option was selected on the eReferral Followup screen. This has been fixed.	BP-174
Finalise Visit	The appropriate RACF item is pre-filled under the Items to bill list within the Finalise Visit window when the Visit Type is set to RACF.	BP-1623
Follow up Inbox Mail Merge	Overriding the preferred contact method now sends Letters as an alternative.	BP-1823
HealthLink	Side, acuteness, severity, provisional, and fracture details are now included in Past History Descriptions passed to HealthLink.	BP-886
HealthLink forms	The ACT Approval form no longer errors when saving if a field exceeds the character limit. The form now saves correctly into Correspondence out.	BP-993
HealthLink forms	An error could be generated when resuming a parked HealthLink form. This error no longer occurs. This issue was resolved in Indigo Rev 1. If your practice has forms that were parked prior to upgrading to Indigo Rev 1 or later, you will need to recreate these forms. Resuming a form parked prior to upgrade can still produce the error.	BP-775
Immunisations	When editing an existing immunisation, if the case of the vaccine name did not exactly match the case of the vaccine name in the drug database, the Available Vaccines list would default to the top entry 'ACTHiB' and this would change the vaccine if the edited record was saved. This no longer occurs.	BP-1448
Immunisations	When giving an immunisation to a patient in Indigo with Send reminder ticked, the date for the action created in Today's notes was blank and the reminder was created for a different provider. This has been fixed.	BP-1254
Licence check	In Indigo SP1 and SP2, Bp Premier could sometimes error when conducting a licence check for a booking for a part-time provider. This has been fixed.	BP-1765
Messaging from Follow up Inbox	When messaging a patient about a result from the Follow up Inbox window, if the message failed to send due to error, the result was still marked as 'Contacted'. The result status now correctly remains as 'nil' if a message fails to send.	BP-1833

Bp Function	Release Notes	Key
Results Import	DICOM data links are now correctly formatted, allowing a user to click a URL in a report to view images.	BP-86
SafeScript	Attempting to prescribe when SafeScript is enabled for the provider on a workstation with remote database enabled produced an error. The prescription was printed, but no SafeScript check was performed. This has been fixed.	BP-1563
SafeScript	The SafeScript app domain was still being loaded even when SafeScript is turned off for a provider or location, which may have resulted in a decrease in performance when prescribing and reduced available memory. This is now fixed.	BP-1705
SafeScript	An incorrect AMT code for the drug Norspan was being passed to Medisecure, eRx, and My Health Record when prescribed. The correct code is now passed.	BP-1620
XML Import	BpComms consent options are not imported when importing to a different practice. The practice must obtain new consent permission from the patient.	BP-1178

Known Issues

Bp Function	Release Notes	Fixed In	Key
ADF Discharge Summary	In Jade and Indigo SP2, printing an ADF Discharge Summary can take up to a minute to finalise.	Not yet resolved.	BP-1877
Appointment Book	In Jade and Indigo SP1, if the default appointment length is less than the session length and you choose to make multiple slots unavailable through the appointment book right-click menu, Bp Premier creates multiple unavailable records in the database. This does not affect users, but may affect third parties that integrate with the database.	Not yet resolved.	BP-1882
Appointment Book Elsewhere locations	Bookings at 'Elsewhere' locations are not being hidden in the appointment book when a specific layout is selected.	Not yet resolved.	BP-1828
Best Health App	Messages with a null body sent to app are still being transmitted.	Not yet resolved.	BP-1895
Best Health App	If the Onboarding window in Bp Premier Configuration cannot authenticate with Amazon Web Services, the window will still load and display practice locations for onboarding after errors are displayed.	Not yet resolved.	BP-1780
BMI tool	Patient risk text remains displayed in the BMI tool if invalid data is entered.	Not yet resolved.	BP-1825
Bp Comms	Cancelling from the demographics window after enrolling a patient for Best Health App leaves the patient enrolled for Best Health App.	Not yet resolved.	BP-1787
Bp Comms	Fact sheets can still be sent to app when Best Health App is disabled.	Not yet resolved.	BP-1751
Bp Comms Message Queue	If the Message Queuing service is stopped and the Best Practice Messaging Service is started, the MessageQueue log incorrectly reports the Message Queue service as not installed.	Not yet resolved.	BP-1906
Bp Comms Message Queue	The error message shown when attempting to send a message to patient app does not distinguish between the Message Queue service not started or not installed.	Not yet resolved.	BP-1902
Bp Comms Messaging Service	If the Best Practice Messaging Service is not available, and a user attempts to send a message from the appointment book and selects No to the service unavailable alert, an error is shown and the window does not close.	Not yet resolved.	BP-1905
Bulk Document Import	Pressing F5 no longer refreshes the window. You must use the menu item Refresh.	Not yet resolved.	BP-1773
Check for Payments	In Jade and Indigo SP1, if a Check for payments is run simultaneously, Bp Premier will report a lock on Check for Payments elsewhere in the practice. However, the Check for Payments button remains enabled. The button should be disabled until the function lock is released.	Not yet resolved.	BP-1890
Complex accounts	In Jade and Indigo SP2, the Add Another function on the Complex Account window does not work as expected for MBS items.	Not yet resolved.	BP-1891
EPC Care Plan	If you add a custom field to the GP Management Plan template in Jade or Indigo SP2, the custom field prompt will appear twice when the care plan is previewed or printed.	Not yet resolved.	BP-1907

Bp Function	Release Notes	Fixed In	Key
Immunisations	When editing an existing immunisation, if the patient's vaccine name did not exactly match the vaccine name in the drug database, the Available Vaccines list would default to the top entry 'ACTHiB' and this would change the vaccine if the edited record was saved. This issue was previously fixed for upper and lower case differences.	Not yet resolved.	BP-1796
Online help	Clicking F1 in the Provider Inbox does not always open the Bp Premier online help in the default browser.	Not yet resolved.	BP-1822
Patient Notifications	In Jade and Indigo SP1, the Open Visit option in the Notifications section right-click menu does not work for reminders.	Not yet resolved.	BP-1653
QLD WorkCover	In Jade, Indigo, and Indigo Rev 1, if the certificate DigiCert High Assurance CA.cer has been installed multiple times, QLD WorkCover invoicing can produce an error. A workaround is to open certificate manager, Action > Find Certificates, search by serial number, and remove duplicate certificates.	Not yet resolved.	BP-1172
Today's notes	In Jade and Indigo SP1, FEV1/FVC values are duplicated in Today's notes when resaving respiratory function values that have not changed.	Not yet resolved.	BP-1790

