eRx Certificate expiring 25 June 2024

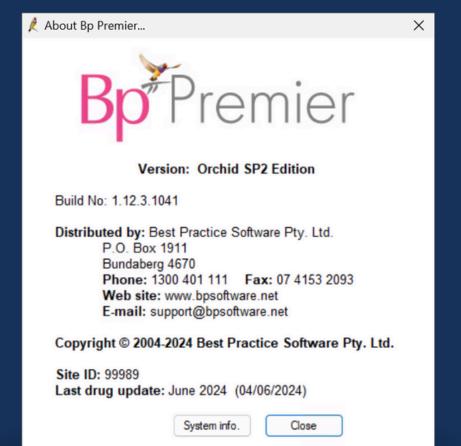
The **eRx adapter** used by Bp Premier requires an update to manage the **erx.com.au certificate expiration** on **25 June 2024**.

The adapter update was included as part of the J**une 2024 Bp Premier Data update**. However, some sites have reported issues with the adapter update, or have not yet run the June 2024 Data Update.

Install the June 2024 Data Update

To continue sending electronic scripts via eRx Script Exchange after 25 June 2024, you must have the **June 2024 data update** installed.

To check the data update version, go to **Help** > **About** in Bp Premier.



01

02

Download the UpdaterWithoutDotNet_v22.exe

Visit the <u>knowledge base and download the</u> <u>supplied .exe file on the database server</u>.

Inspect the erxupdater.log in a text editor

In a Window File Explorer, browse to **C:\erx** and inspect the log file **erxupdater.log** in a text editor. Scroll to the bottom of the text file to find the **exit code**.

| 2024-00-24 14:02:4 | 2,587 [1] INFU | - Services started. |
|---------------------|----------------|---|
| 2024-06-24 14:02:42 | 2,587 [1] INFO | - Starting Ping test. |
| 2024-06-24 14:02:44 | 4,165 [1] INFO | - Ping test: AdapterService - 6BPX0:True |
| 2024-06-24 14:02:44 | 4,165 [1] INFO | Ping test: Interface Service:True |
| 2024-06-24 14:02:44 | 4,165 [1] INFO | Ping test: Business Service:True |
| 2024-06-24 14:02:44 | 4,165 [1] INFO | Starting Ping finished. |
| 2024-06-24 14:02:44 | 4,165 [1] INFO | - Finished |
| 2024-06-24 14:02:44 | 4,165 [1] INFO | - Updater exiting with code 0 |

Ln 91, Col 100 8,246 characters

Did you recieve exit code = 0

The eRx Standard Adapter has been successfully updated. No further action is required.

| 2024-00-24 14:02:42,58/ [1] INFO - SERVICES STARTED. |
|---|
| 2024-06-24 14:02:42,587 [1] INFO - Starting Ping test. |
| 2024-06-24 14:02:44,165 [1] INFO - Ping test: AdapterService - 6BPX0:True |
| 2024-06-24 14:02:44,165 [1] INFO - Ping test: Interface Service:True |
| 2024-06-24 14:02:44,165 [1] INFO - Ping test: Business Service:True |
| 2024-06-24 14:02:44,165 [1] INFO - Starting Ping finished. |
| 2024-06-24 14:02:44.165 [1] INFO - Finished |
| 2024-06-24 14:02:44,165 [1] INFO - Updater exiting with code 0 |

Ln 91, Col 100 8,246 characters

Did you recieve exit code greater than 0? For example 2.



03

05

The eRx Standard Adapter has not been updated and you will need to contact Bp Premier Support.

--- End of inner exception stack trace --at ErxStandardAdapterInstaller.UpdateValidationService.PingErx() at ErxStandardAdapterInstaller.ReleaseRunner.OnAfterExecuteRelease(IRelease release) at ErxStandardAdapterInstaller.ReleaseRunner.ExecuteRelease(IRelease release) at ErxStandardAdapterInstaller.ReleaseRunner.Run(String[] numbers) at ErxStandardAdapterInstaller Program Main(String[] args) 2024-06-24 13:39:35,855 [1] INFO - Updater exiting with code 2