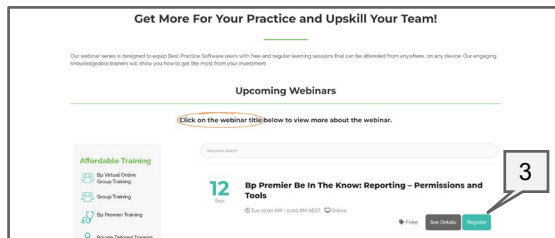# Accessing GoToWebinar

Register

1. Navigate to bpsoftware.net > Learning > Free learning
2. Select your product
3. Select your training and complete the registration process.
4. Check your email inbox for your webinar invitation (you may need to check your Junk Inbox).

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Click on the webinar title below to view more about the webinar.

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12 Sep Bp Premier Be In The Know: Reporting – Permissions and Tools
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Test Connection

Open your GoToWebinar invitation and click the **check system requirements** link.

💡 It's not mandatory to download the GTW app. You can join from a browser instead.

How to join the webinar

Tue, Sep 12, 2023 10:00 AM - 11:00 AM AEST

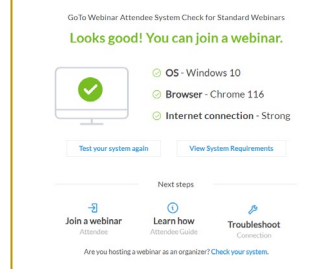Add to calendar: Outlook® Calendar | Google Calendar™ | iCal®

1. Click the button to join the webinar at the specified time and date:

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Before joining, be sure to check system requirements to avoid any connection issues. 1

GoTo Webinar Attendee System Check for Standard Webinars
Looks good! You can join a webinar.
- ✓ OS - Windows 10
- Browser - Chrome 116
- Internet connection - Strong

Test your system again | View System Requirements

Next steps
- Join a webinar (Attendee)
- Learn how (Attendee Guide)
- Troubleshoot (Connection)

Are you hosting a webinar as an organizer? Check your system.

Connect

BeInTheKnow - Bp Premier – Accreditation Audits and data cleansing

Tue, Jul 18, 2023 10:00 AM - 11:00 AM AEST

This is a reminder that "**BeInTheKnow - Bp Premier – Accreditation Audits and data cleansing**" will begin in 1 Hour on:

Tue, Jul 18, 2023 10:00 AM - 11:00 AM AEST

Please send your questions, comments and feedback to: training@bpsoftware.net

How to Join the Webinar

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1. Click the button to join the webinar at the specified time and date:

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Note: This link should not be shared with others; it is unique to you.

Before joining, be sure to check system requirements to avoid any connection issues.

As the scheduled Webinar time approaches, you will be sent an invitation reminder.

Click the **Join Webinar** button. This link will open in your browser.

- If you have downloaded the GTW app, you may still need to click the 'Open GoTo Opener' pop-up notification to launch the webinar in the app.
- Once you are connected to the webinar, you may be able to hear and see the presenter's screen.
- You will be able to use the 'Raise Hand', 'Download Handouts', and 'Questions' features throughout the webinar.

Troubleshoot

- If you cannot locate your GoToWebinar invitation, check the 'Junk' folder in your Inbox.
- If you click on **Join Webinar** but it doesn't launch the webinar in a browser, ensure that pop-up notifications are enabled in your browser.
- Firewall or antivirus settings may also prevent your connection. Speak to your IT to resolve this.
- If there's a delay or 'lag' between your screen and your audio once you've connected, exit the webinar and try re-joining using the same link.

After a webinar

All webinars are recorded. You will get an instruction on how to access a recording in a follow-up email, whether you attended or not.

💡 Only registered attendees will receive a follow-up email.

Orchid SP1 Masterclass

Mon, Jun 12, 2023 12:30 PM - 1:30 PM AEST

We hope you enjoyed our webinar.

We will collate the questions from all the Masterclass sessions run throughout the week. The answers will be available approximately 3 business days after the last session on Friday, 16 June.

Please navigate to our Knowledge Base to view the FAQ:
https://kb.bpsoftware.net/bppremier/Orchid/Library/WebinarFAQ.htm

Please send your questions, comments and feedback to:
training@bpsoftware.net

BeInTheKnow - Bp Premier – Accreditation Audits and data cleansing

Tue, Jul 18, 2023 10:00 AM - 11:00 AM AEST

We're sorry you weren't able to attend our webinar.

The recording and FAQs will be published in approximately 3 days on:
https://kb.bpsoftware.net/bppremier/Orchid/Library/WebinarFAQ.htm

Please send your questions, comments and feedback to:
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