

Saffron SP3 Rev1 Release Notes

These release notes describe the changes made to Bp Premier since Saffron SP3 build 1.11.3.968.

Release Date	17 May 2022
Release version	Bp Premier version Saffron SP3 Rev1 (1.11.3.974)
Notes last updated	17 May 2022
What is in this release?	Saffron SP3 Rev1 contains a number of bug fixes, most of which relate to Medicare Web Services and Australian Immunisation Register functionality.
Which version can I upgrade from?	You can upgrade to version Saffron SP3 Rev 1 from Bp Premier version Indigo SP1 (1.9.1.863) or later. To check the current program version that you have installed, select Help > About.
Which data update do I need?	You must install the February 2022 Data Update or later before you can upgrade to version 1.11.3.974. However, Best Practice Software recommend making sure you have the most recent Data Update installed before you run a program upgrade.
Which database and operating system versions are supported?	Windows operating system Windows 8.1 or higher is supported. Microsoft Windows Server 2012 and higher is supported. Microsoft SQL server 2012 and higher is supported.
When should I upgrade?	Best Practice Software recommend running the program upgrade outside of business hours.
How do I upgrade?	Brief upgrade instructions are included in this document.
What do I do after upgrading?	If you have not yet done so in Saffron SP2 or Saffron SP3, you must connect to Medicare Web Services via Setup > Configuration > PRODA. You must successfully set up a connection with Medicare Web Services in order to use online patient verification, online claiming, and AIR functions in this build of Bp Premier.

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Upgrade to Saffron SP3 Rev1 1.11.3.974

You must have the February 2022 data update or later installed before you upgrade to 1.11.3.974.

1. Back up your Bp Premier database before running the upgrade.
2. Synchronise all workstations in remote database mode with the Bp Premier server before you upgrade.
3. [Download](#) and [run](#) the latest Drug Update on your Bp Premier server computer.
4. Log all users out of the server and all clients before you upgrade.
5. Download and run the 1.11.3.974 update on your server and all clients.
6. Log back in to Bp Premier and resume use.

Upgrade notes

If you have not yet done so in Saffron SP2 or Saffron SP3, after upgrading, to use online patient verification, online claiming and Australian Immunisation Register functions you must successfully set up a connection with Medicare Web Services via Setup > Configuration > PRODA.

For information on registering with PRODA, select Help > Online to open the Bp Premier knowledge base and search for 'proda'. For information on setting up Medicare Web Services in Bp Premier, search for 'mws'.

Location AIR provider numbers

In Saffron SP3 Rev 1 and later, you no longer require a location AIR provider number for users without an individual provider number to send immunisations to the AIR. If the Billing provider is set to a user with an individual provider number, the immunisation will send successfully.

A location AIR provider number is still required for users without an individual provider number to access AIR data via the View AIR button.

Where do I find more information?

Select Help > Online from Bp Premier to open the Knowledge Base.

Enhancements

Bp Function	Release Notes	Key
Accounts	The Invoice note field in the finalise visit screen has been limited to 50 characters, and when creating or updating invoice notes via Setup > Configuration > Invoice notes, invoice notes cannot exceed 50 characters.	68406
Immunisations	When submitting immunisations to the AIR, If an AIR location provider number is not entered, then the billing provider's provider number is used instead.	68319
Online claiming	When performing a check for payments, the Online claiming errors alert has been renamed Online claiming Status. A link to further information on the knowledge base has been added to the alert.	68296
Patient claiming	A link to further information on the knowledge base has been added to patient claiming transmission error messages.	68276

Bug fixes

Bp Function	Release Notes	Key
Immunisations	<p>The Send to AIR check box is no longer visible when attempting to edit immunisations created in Saffron SP2 and earlier.</p> <p>To edit and re-send an immunisation sent in Saffron SP2 or earlier, update the immunisation manually in HPOS.</p> <p>If you recorded an immunisation in Saffron SP2 or earlier and the immunisation was not sent to the AIR successfully and needs to be resent, you must delete the original immunisation, recreate it, and send the new immunisation to the AIR.</p>	68553
Immunisations	<p>If the Influenza Immunisation screen is opened from a patient record using the keyboard shortcut Ctrl+F1, you can now save a record with items other than the default Influenza vaccination.</p>	68879
Medicare Web Services	<p>Practices set up in PRODA with multiple minor IDs and a single B2B device now connect correctly from Bp Premier to PRODA.</p>	68830
Online claiming	<p>Fixed an issue where patient claims with a \$0 payment amount were not appearing in the patient claims list.</p>	68796
Online claiming	<p>When creating an invoice with multiple items and the number of patients seen has been added to the invoice, only the items that require the number of patients added include this information.</p>	68722
Printing	<p>Fixed an issue where printing PDF documents with excessive margins from Correspondence In caused an error. The error also occurred when attempting to print the document via the subpoena tool or via a patient health summary. This has been resolved.</p>	68890
Bulk bill easyclaims	<p>A number of issues with performing a check for payments for Tyro bulk bill easyclaims have been resolved:</p> <ul style="list-style-type: none"> ■ The check for payments process now completes without error. ■ When a check for payments has been performed, all linked appointments are updated with the correct information. ■ When more is paid for a service than was claimed, correct adjustment records are created for the overpayment. ■ When less is paid for a service than was claimed, the transaction is marked as Received and the user is able to Accept fee of. ■ If an error occurs when performing a check for payments, a message appears with the error details. ■ Correct prompts appear when attempting to adjust finalised services. 	68352
Electronic prescribing	<p>Prescriptions sent through eRx with a '<' character in the Strength field no longer generate an error.</p>	68100
Electronic prescribing	<p>When re-prescribing an electronic prescription token from the current Rx screen using Medisecure, the correct bar code is now included on printed tokens.</p>	68531

Bp Function	Release Notes	Key
Immunisations	Fixed an issue with adding an immunisation in the patient record, where if the Save button was clicked more than once then multiple immunisation records were created.	68459
Immunisations	Bp Premier no longer errors when uploading to AIR when a practice or provider HPI-O has not been recorded. The user is reminded that a HPI-O must be provided.	68273
My Health Record	Creating an event summary or a shared health summary for My Health Record no longer causes an error if the user's category had been set to Contract Doctor or Registrar via Setup > Users > Edit.	68472
Online claiming	Fixed an issue experienced by a small number of practices where Medicare payment reports displayed in the Online Claiming screen were not reflecting the correct totals or batches.. This issue was due to payment runs containing batches sent via the Medicare adaptor as well as via Medicare Web Services.	68605
Online claiming	When printing a statement after sending an online claiming batch, the statement now contains information regarding the patients or services that were included in the batch	68428
Online claiming	An error no longer occurs if the practice has more than one B2B device registered, and a user tries to either send batches or perform a check for payments for locations other than the location that they are logged in at.	68387
Online patient verification	Reciprocal Medicare Card Holders are now able to verify eligibility status with an OPV.	68322
Patient billing history	Fatal error no longer occurs when viewing Medicare/DVA transmissions for a service from Patient Billing History.	68371
Patient claiming	Sending MBS and Non-MBS Item via Patient Claiming in the same invoice no longer generates an error.	68282
Patient claiming	When sending an invoice that requires a referral via patient claiming, if the contact included in the referral has a 7 character provider number, an error no longer occurs.	68184
Patient claiming	An error no longer occurs when sending claims via patient claiming if the patient's head of family has a DVA number recorded.	68510
Program upgrade	When running the program upgrade, all files now update successfully.	68464
Program upgrade	If Update databases did not complete successfully when performing an upgrade, ticking Launch Update Databases on the upgrade Finish screen now successfully launches update databases.	68458
Program upgrade	Update databases now completes successfully on upgrade.	68312

Known issues

Bp Function	Issue	Key
Billing	When attempting to send batches that include the DVA Allied Health item numbers KM or OT80, an error occurs.	69028