

## Bp VIP.net Topaz SP1 Rev 2 Release Notes

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These release notes describe all enhancements and modifications made to Bp VIP.net since version Topaz SP1 (2.1.529.008).

Release Date	12 August 2022
Release version	Topaz SP1 Revision 2 (version 2.1.530.013)
Notes last updated	30 August 2022
What is in this release?	Bp VIP.net 2.1.530.013 contains bug fixes and new features.
Which version can I upgrade from?	<p>There is no version dependency for upgrading to 2.1.530.013. If you experience difficulties upgrading from your version, contact Best Practice Software Specialist Product Support.</p> <p>Users updating from Topaz Revision 2 (2.1.526.057) or lower will need to update the .NET Framework to version 4.8 before updating Bp VIP.net. The operating system and database requirements have not changed since the last release.</p>
When should I upgrade?	Best Practice Software recommend running the program upgrade outside of business hours to minimise the impact of the upgrade on your practice.
How do I upgrade?	Upgrade instructions are included in these release notes.
What do I do after upgrading?	You do not need to perform any configuration after you upgrade.

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## Upgrade Bp VIP.net to Topaz Revision 2 (2.1.530.013)

You should be able to upgrade to 2.1.530.013 from any version of Bp VIP.net. Best Practice Software recommend that the upgrade be performed outside of normal business hours.

### Notes on upgrading

- If you are a New Zealand user and did not upgrade to Topaz Revision 2 (2.1.526.057), [review the release notes](#) to see the changes in that version.
  - Check the version of Microsoft .NET Framework on the Bp VIP.net server and workstations. Topaz SP1 Revision 2 requires a **minimum .NET Framework version of 4.8**.
  - Copy the install file to and run the upgrade from the **SQL Server database computer** first. This will upgrade the Bp VIP.net database structure in preparation for terminal server or workstation upgrades.
  - If your practice uses Terminal Services, you must run the installation from the Terminal Server (after upgrading the database server).
  - Log in to the Bp VIP.net server computer as a Windows **administrator**. You may require Windows administrator permissions to install and update some Bp VIP.net components.
1. Back up your existing database before upgrading and **test that the backup restores successfully**. Information on how to back up and restore your database is available on the knowledge base.
  2. To upgrade within Bp VIP.net:
    - Log into Bp VIP.net as an administrator-level user. Go to **Help > What's New**. Bp VIP.net will launch a web browser to the Bp VIP.net [downloads](#) page. Select the heading for Bp VIP.net Topaz SP1 Rev 2 (2.1.530.013) and select the **Download** button. The **setup.zip** file will download to the default Windows downloads folder.
  3. Copy the setup.zip file to the folder nominated in **Setup > Facility Preferences > General Preferences > Login/Tasks** tab > **New version location** field. This field must contain a UNC path to a network location accessible by Bp VIP.net workstations.
  4. When a user next logs in to a workstation, Bp VIP.net will detect that a new setup.zip file exists in this folder and will automatically upgrade the workstation.
  5. If your practice uses a MIMS database, check your version of MIMS and update to the latest version if available.

## New Features

### SMS Messaging

Changes have been made to the **Send TXT Messages** screen to include a character count. The limit for the first message is 160 characters, all additional messages are limited to 153 characters. The other 7 characters are used to stitch the messages together.

1. Go to **Setup > Facility Preferences > General Preferences**.
2. Select the **Communications** tab.
3. Tick the checkbox **Extend character limit beyond 160** to enable the setting.

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***Note:** When using **Autotexts** for appointment reminders, the character count will display as ??? as the Autotext fields may contain names or dates of varying character lengths.*

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### Clear Bad Lab Results

The button **Clear Bad Lab** has been added to the **Bad Labs** screen to remove results that have been sent in the wrong format or to the incorrect location. Previously users needed to locate the bad lab result file in the file system where the raw information was held to remove it or request assistance from Bp VIP.net Support.

1. With the bad lab result selected, click **Clear Bad Lab**.
2. A confirmation screen will ask the user to enter a three-digit code provided to confirm that the appropriate measures have been taken to ensure the patient's record stays true and correct.
3. Select **OK** or the **F12** key to save and return to the **Bad Labs** screen.

## Enhancements

Function	Release Notes	Key
Patient Search	From the Patient Search (F2) screen, the results now display with the column headings <b>Surname, Firstname</b> where Surname was previously blank.	68404
NHI Number Format (NZ)	NHI Number formatting has been updated in compliance with the Ministry of Health standards.	64736
Information Icons	The green information icons found throughout Bp VIP.net provide additional information on the functions the icon is found next to. The text in the informational pop-outs have been reformatted for improved readability.	69326

Function	Release Notes	Key
Transmission Status	Two values <b>ACC Claim</b> and <b>ACC Invoice</b> have been added to the drop-down selection under the <b>Show</b> filter in the <b>Transmission Status</b> screen. When selecting the <b>ACC Claim</b> option, the information filtered will show ACC45 Claims only. The <b>ACC Invoice</b> filter will show information related to batches only.	69523
SMS Messaging	When creating <b>Bulk Appointment Reminders</b> through the Appointment Book and filtering by <b>Location</b> , the checkbox <b>Hide Inactive</b> has been updated to <b>Show Inactive</b> to shorten the list of available locations in the preview screen.	23957
Financial Summary Batch Reports	Updates have been made to <b>Financial Summary Batch Reports</b> to handle duplicate batch numbers.	68776

## Bug fixes

Function	Release Notes	Key
Prescribing	Previously when prescribing authority items with non-authority items the <b>Approval Number</b> would copy to the non-authority item incorrectly. Approval Numbers for authority items no longer copy to non-authority items on the same prescription.	67135
Prescribing	The <b>Frequency</b> field in the <b>Prescription Item Details</b> screen had to be clicked twice before the drop-down list would expand. The field now expands by selecting it once.	69048
Setup Charges	When multiple changes were made to fees in the <b>Default</b> and <b>Provider Charges</b> tabs and the user attempted to edit a single fee for an organisation with multiple changes applied, the manual change would not be applied due to the pre-existing conditions set on the charge. This has now been resolved.	68106
Setup Charges	An unsupported work-flow has been removed due to issues caused with <b>Charge</b> values not saving correctly when using the supported work-flow. Users should continue to double-click to edit <b>Charges</b> .	68106
MyComms	Discharge letters sent from <b>MyComms</b> via HealthLink were failing due to the Referral Type <b>Discharge</b> being invalid. This has been resolved and discharge letters with a Referral Type of <b>Discharge</b> will no longer fail.	53477
Medical Desktop	Previously when opening the <b>Patient Details</b> (F3) screen and selecting the link to access another UDF such as a <b>Patient Details Page</b> , the Medical Desktop (F11) would lock for the patient in focus unnecessarily.  Now, only <b>Claims Page</b> , <b>Medical Desktop</b> and <b>Medical Desktop Page</b> will lock the Medical Desktop for the patient in focus.	67880

Function	Release Notes	Key
MyComms	<p>Previously when applying a <b>Letterhead</b> to a Letter Template and transmitting <b>Outgoing Correspondence</b> or <b>Referrals</b> via <b>RSD</b>, the Letterhead would not send as a part of the message, only the Footer would transmit.</p> <p>Now the Letterhead transmits as intended when the Letterhead is included in the template used.</p>	54542
MyComms	<p>Previously the <b>Referral/Discharge sent</b> pop-up when sending RSD was occasionally hidden by the <b>Recipients</b> window and the user could not continue without selecting <b>OK</b>. This meant that the user could not proceed. This has been resolved and the pop-up will no longer be hidden or out of view for the user</p>	69127
Transactions	<p>Users could not use the <b>tab</b> key to move from a patient's batched invoice in the <b>Transactions (F8)</b> screen to go to the <b>Organisation's Transactions (F8)</b> screen to the batch. This has been restored and users can use the <b>tab</b> key to navigate to a batch.</p> <p>The user can only tab from Patient to Organisation for batches as batches may have multiple patient invoices.</p>	69212
Consultation	<p>When attempting to bill an Organisation the user could not create a <b>Consultation (F5)</b> due to errors. The errors were caused by patient-only fields present on the <b>Consultation (F5)</b> screen. These fields are now removed when billing organisations and the error no longer occurs.</p>	69362
HealthLink RSD Acknowledgements	<p><b>Acknowledgement</b> files returned from HealthLink were being rejected in Bp VIP.net for New Zealand users. This has been resolved.</p>	67816
Financial Summary	<p>Results returned from the <b>Group by Batch</b> filter in the Financial Summary previously returned incorrectly, This functionality has been restored and the results display accurately.</p>	69082
SMS Messaging	<p>When sending SMS messages from the <b>Send TXT Message</b> screen, carriage returns were included in the messages as characters. This has been resolved, carriage returns no longer show in the character count and are not included in the SMS message.</p>	68892
Tasks	<p>When pasting copied content from an email including images into the <b>Task Details</b> in Bp VIP.net an error would occur. This has been resolved, after saving the task the images will be stripped from the content and converted to text.</p>	69401
User Defined Forms	<p>The requirement for <b>User Defined Form Rules</b> to have a <b>Medical Note</b> attached before triggering has been removed.</p>	23317
HealthLink RSD Messaging	<p>Previously when sending <b>RSD Messages</b> a delay would cause Bp VIP.net to appear frozen. This issue has been resolved.</p>	69063
Report Builder	<p>Report Builder could not be accessed from Bp VIP.net without <b>Internet Explorer</b> installed. Report Builder will now launch using the default browser set for the workstation.</p>	69463

Function	Release Notes	Key
Investigations	<p>In previous versions, the <b>Investigations</b> icon would reverse colour when any lab results with a status of <b>Acknowledged Sent</b> or <b>Received</b> were imported into Bp VIP.net. In recent versions this feature was no longer reversing colour for new imported lab results. This functionality has been restored.</p> <p>The logged-in user can select the icon to stop the flashing for their duration of their session. When an abnormal result is imported during the active session the icon will not resume flashing until the user has logged out and logged in again.</p>	41266
Financial Summary Batch Reporting	Filters in the <b>Financial Summary</b> using the <b>Groups</b> option for <b>Batch</b> results previously included batches without the matching filter in the <b>Show</b> drop-down selection. Issues with Batch Reporting using the <b>Financial Summary</b> have been resolved and report results return correctly.	69082
Report Builder	As <b>Internet Explorer</b> is officially retired, functions that rely on Internet Explorer such as <b>Report Builder</b> in Bp VIP.net would not work if the browser is uninstalled, This has been resolved and Bp VIP.net will now use the workstation's default web browser.	69463