

## Bp VIP.net Topaz SP1 Rev 3 Release Notes

---

These release notes describe all enhancements and modifications made to Bp VIP.net since version Topaz SP1 Rev2.1 (2.1.530.017).

Release Date	5 July 2023
Release version	Topaz SP1 Revision 3 (version 2.1.531.054)
Notes last updated	4 July 2023
What is in this release?	Bp VIP.net 2.1.531.054 contains bug fixes, new features and enhancements.
Which version can I upgrade from?	<p>There is no version dependency for upgrading to 2.1.531.054. If you experience difficulties upgrading from your version, contact Best Practice Software Specialist Product Support.</p> <p>Users updating from Topaz Revision 2 (2.1.526.057) or lower will need to update the .NET Framework to version 4.8 before updating Bp VIP.net. The operating system and database requirements have not changed since the last release.</p>
When should I upgrade?	Best Practice Software recommend running the program upgrade outside of business hours to minimise the impact of the upgrade on your practice.
How do I upgrade?	Upgrade instructions are included in these release notes.
What do I do after upgrading?	You do not need to perform any configuration after you upgrade.

## Upgrade Bp VIP.net to Topaz SP1 Revision 3 (2.1.531.054)

You should be able to upgrade to 2.1.531.054 from any version of Bp VIP.net. Users updating from Topaz Revision 1 (2.1.526.057) or lower will need to update the .NET Framework to version 4.8 before updating Bp VIP.net. Best Practice Software recommend that the upgrade be performed outside of normal business hours.

### Notes on upgrading

- If you did not upgrade to the most recent version Topaz SP1 Rev 2.1 (2.1.530.017), [review the release notes](#) to see the changes in that version.
- The **Webview2** install required for Bp VIP.net has been included in the Bp VIP.net installer and will run silently in the background when users perform Bp VIP.net updates. Best Practice Software recommends installing Webview2 manually for users updating Bp VIP.net on terminal servers. See [Download and Install Webview2](#) for further instructions.
- Check the version of Microsoft .NET Framework on the Bp VIP.net server and workstations. Topaz SP1 Revision 3 requires a **minimum .NET Framework version of 4.8**.
- Copy the install file to and run the upgrade from the **SQL Server database computer** first. This will upgrade the Bp VIP.net database structure in preparation for terminal server or workstation upgrades.
- If your practice uses Terminal Services, you must run the installation from the Terminal Server (after upgrading the database server).
- Log in to the Bp VIP.net server computer as a Windows **administrator**. You may require Windows administrator permissions to install and update some Bp VIP.net components.
- After completing the upgrade, Best Practice Software recommends restarting VIPServices.net. See [Configure and Start VIP Services](#) for further instruction.

### How to upgrade Bp VIP.net

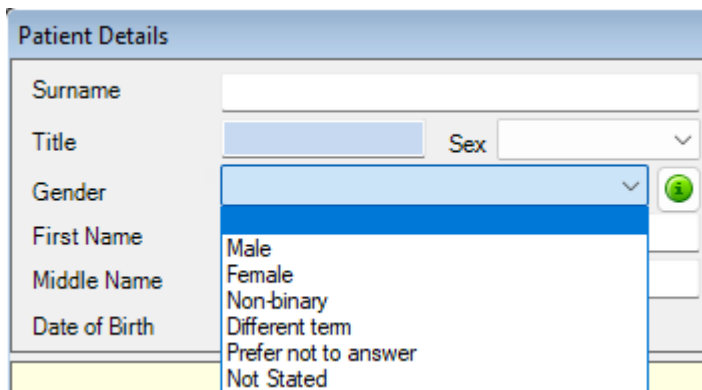
1. Back up your existing database before upgrading and **test that the backup restores successfully**. Information on how to back up and restore your database is available on the knowledge base.
2. To download the Bp VIP.net update file:
  - Log into Bp VIP.net as an administrator-level user. Go to **Help > What's New**. Bp VIP.net will launch a web browser to the Bp VIP.net [downloads](#) page. Select the heading for Bp VIP.net Topaz SP1 Rev 3 (2.1.531.054) and select the **Download** button. The **setup.zip** file will download to the default Windows downloads folder.
3. Before running the Bp VIP.net installer, Best Practice Software recommends to stop **VIPServices.net** from Windows **Services** and restart the services again after the update is complete. See [Configure and Start VIP Services](#)
4. Copy the setup.zip file to the folder nominated in **Setup > Facility Preferences > General Preferences > Login/Tasks** tab > **New version location** field. This field must contain a UNC path to a network location accessible by Bp VIP.net workstations.
5. When a user next logs in to a workstation, Bp VIP.net will detect that a new setup.zip file exists in this folder and will automatically upgrade the workstation.

6. If your practice uses a MIMS database, check your version of MIMS and update to the latest version if available.

## New Features

### Gender and Sex fields

The Patient Details (F3) screen has been updated to include a **Gender** field. This new field supports Australian Day Stay reporting requirements and is optional for New Zealand users.



The screenshot shows the 'Patient Details' form with the following fields: Surname, Title, Sex (dropdown), Gender (dropdown), First Name, Middle Name, and Date of Birth. The Gender dropdown menu is open, displaying the following options: Male, Female, Non-binary, Different term, Prefer not to answer, and Not Stated. A green plus icon is visible to the right of the Gender field.

For more information see [Recording Patient Gender and Sex](#).

### Gender field for Daystay reporting in Tasmania

In the **Personal and Admission Details** tab of a Daystay Operation Tasmanian users can enter the patient's **Gender**. If the patient's gender is already recorded in the **Patient Details** (F3) screen this field will auto-populate.

Browse	Personal and Admission Details	Diagnosis and Procedures	Discharge Details
<b>Address*</b>			
Building/Box	<input type="text"/>		
No/Street	84	Kurrajong Avenue	
Suburb/City	Leeton		
Postcode	2705	State	NSW
Country	Australia		
Birth Date*	30/10/1967	Sex*	F
Gender	<input type="text"/>		
Country of birth	<input type="text"/>		
Indigenous status*	<ul style="list-style-type: none"> <li>1 Man, or boy, or male</li> <li style="background-color: #0070C0; color: white;">2 Woman, or girl, or female</li> <li>3 Non-binary</li> <li>4 Different term</li> <li>5 Prefer not to answer</li> <li>9 Not stated/inadequately/unknown</li> </ul>		
Marital status*	<input type="text"/>		
Patient Classification Code*	<input type="text"/>		
Hospital insurance status*	<input type="text"/>		

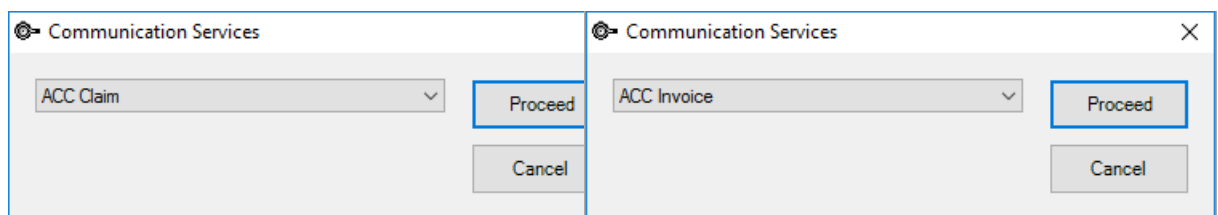
For further definitions of the gender values see Recording Patient Gender and Sex.

## ACC Claiming API

Integration with the new ACC API due to the pending deprecation of the eBusiness gateway has been enabled in Bp VIP.net to ensure practices can continue to claim with ACC.

### How has the ACC Claiming process changed?

- **eBusiness Gateway deprecation** – Users will no longer need to launch the eBusiness Gateway from Bp VIP.net to send claims or invoices.
- **ACC Claim and ACC Invoice** – The eSchedule and eLodgement options have been replaced from **File > Communication > Services** with ACC Invoice and ACC Claim. Once **Proceed** is selected invoices and claims are sent to the ACC API and a response is received.



- Batching Method** – From the **ACC Organisation Details** in the Charging Details tab, ACC Invoicing should be selected as the Batching Method and the options **Send Batches Electronically** and **via ACC Claim** should both be enabled.

The screenshot shows a software window titled "Organisation Details: Acc". It has four tabs: "Details", "Charging Details", "Health Fund Contracts", and "Investigations Pr". The "Charging Details" tab is active. Under the heading "Batching Method", there are four fields:
 

- "Method": A dropdown menu with "ACC Invoicing" selected.
- "Template": An empty dropdown menu.
- "Send batches via ACC Claim": A checked checkbox.
- "Send Batches Electronically": A checked checkbox.
- "MailBox": An empty text input field.

- ACC45 Claim Form** – The fields **Other Ethnicity** and **Other Employment** have been added to the ACC45 Claim form. When one of these options is selected, a text box will display for the user to enter details.

## Enhancements

Function	Release Notes	Key
Medical Desktop	The <b>Glasses UDF</b> in the <b>Medical Desktop</b> has been updated to highlight the <b>latest prescription</b> record when opened.	54888
Medical Desktop	Additional formatting has been applied to the <b>Complete Notes History</b> printout in the Medical Desktop for improved readability.	70776
My Health Record	The ability to <b>File to Provider</b> has been added to <b>MyComms</b> for downloaded <b>My Health Record</b> documents in Bp VIP.net. The <b>File to Patient</b> function from the <b>Change Details</b> screen has been disabled for these record types.	70060
Webview2	<p>The <b>Webview2</b> install required for Bp VIP.net has been included in the Bp VIP.net installer and will run silently in the background when users perform Bp VIP.net updates.</p> <hr/> <p><i><b>Important:</b> Best Practice Software recommends installing Webview2 manually for users updating Bp VIP.net on terminal servers. See <a href="#">Download and Install Webview2</a> for further instructions.</i></p>	70624

Function	Release Notes	Key
Setup Charges	From the <b>Setup Charges</b> grid view, values can no longer be edited by clicking into the amount column and typing the fee in. The fee must be selected and modified or double-clicked on to make changes.	70901
Manual Batches	The button <b>Create Manual Batch</b> in the <b>Batch Preview</b> screen was often mistakenly selected due to the close proximity to the <b>Create/Send Batches</b> button. The Create Manual Batch button has been relocated on this screen next to the Remove Errors button to avoid its accidental selection.	68998
My Health Record	Users can use the File to Provider function to file My Health Record documents in Bp VIP.net. The File to Patient button cannot be selected for My Health Record documents.	70060
Tasks	Previously, all replies to a <b>Task</b> would be displayed in the task list for the creator. This feature has been updated and is now toggled on from <b>Personal</b> or <b>Facility Preferences</b> under <b>Login/Tasks</b> .	64705
Allergies	A search box function has been added to the Medication Class screen when searching through <b>Allergies</b> .	69424
IMC and IHC Claim Reporting	Reports older than 6 months will not display in the <b>IMC</b> and <b>IHC reporting</b> screens.	71965
Bulk Billing Claims	A <b>Clear From List</b> button has been added to the Bulk Billing Claims screen for <b>All paid</b> and <b>All unprocessed</b> claims.	72108
Day Stay Reporting	If the Sex recorded in the <b>Patient Details (F3)</b> screen is not selected as Male (M) or Female (F), the patient's recorded Sex will be sent as <b>X</b> in Day Stay Reporting for <b>Queensland practices</b> .	72495
Day Stay Reporting	Gender fields have been added to support future reporting requirements. Additional reporting requirements have been updated to comply with 2023-2024 state reporting requirements including a default field under <b>Daystay Preferences &gt; Discharge Defaults</b> to streamline workflows.	72497
Community Health Program	In the <b>Community Health Program</b> screen accessed from the Medical Desktop the option <b>Diabetes Education</b> is now available from the <b>Service Stream</b> drop down list.	72851

## Bug fixes

### Aged Debtors Report

Updates have been made to the Aged Debtors Report:

- When grouping by **Provider**, the **Revenue Account** will not display in the report results unless selected in the **Revenues** filter.

**Aged Debtors**

Aging Date: 21/04/2023  
(Debts are aged from this date.)

All     30 day(s)     60 day(s)     90 day(s)  
 Current     30 day(s)     60 day(s)     90 day(s)

System Date     Service Date     Invoice Date

Revenues     Providers

All items or    Item is: [ ]     between [ ] - [ ]  
 in category    Categories: [ ]     matching [ ]

Report on: Patients/Organisations  
 Debtors and Creditors: [ ]    All Patients and Organisations: [ ]

Groups: Providers    Sorting: OwingBy    Ascending

Owing By (Debtor): Phone (home)    Phone (work)    Phone (mobile)

Select Revenue Accounts

Filter: [ ]         Show Inactive     Select All   

- ANZ
- Surgery
- Test

Group: [ ]

- Selecting **Write-off** will open the **Write-off Bad Debt** screen where users can specify debt ages and amounts to write off. No default is set for this screen. The field **Amount to Write-Off** becomes enabled once an option is selected.

**Write-Off Bad Debt**

Current     30 day(s)     60 day(s)     90 day(s)     All

0.00    0.00    0.00    350.00    350.00

Existing Warning

Amount to Write-Off

New Warning

- Report on **Creditors only** grouped by **Providers** will display patients with **Credit On Hold**.

**Aged Debtors**

Aging Date: 28/04/2023  
(Debts are aged from this date.)

All  30 day(s)  
 Current  60 day(s)  
 System Date  Service Date  Invoice Date  90 day(s)

Revenues  All items or  between  -   
Providers  in category  Categories  matching

Report on: Patients/Organisations  Groups:  Sorting:    
Creditors only  All Patients and Organisations  Providers  OwingBy  Ascending

- Report on **Debtors only** grouped by **Debtors** will accurately display values matching the results when grouped by Provider.

**Aged Debtors**

Aging Date: 28/04/2023  
(Debts are aged from this date.)

All  30 day(s)  
 Current  60 day(s)  
 System Date  Service Date  Invoice Date  90 day(s)

Revenues  All items or  between  -   
Providers  in category  Categories  matching

Report on: Patients/Organisations  Groups:  Sorting:    
Debtors only  All Patients and Organisations  Debtors  OwingBy  Ascending

Function	Release Notes	Key
System Wide	When using Bp VIP.net, users experienced screen flickering throughout all areas of the software. Updates have been made to mitigate this issue.	68837
Exporting Financials	An error message stating the system was out of memory would occur when running a New Export from <b>File &gt; Accounts &gt; Export &gt; Exporting Financials</b> . This error has been resolved and users can export financial data without issue.	69694
DVA OPV Check	When performing an <b>OPV Check</b> to verify a patient's <b>DVA number</b> , an error would occur if there was a space in the number informing the user they are unable to proceed without a valid DVA number. This field has been updated to allow a space as a valid character and Bp VIP.net will no longer produce an error.	69754
Print Medicare Form	Selecting <b>Print Medicare Form</b> from the <b>Transactions (F8)</b> screen would produce no response from Bp VIP.net. This issue has been resolved and users can print forms as usual.	23133
Patient Details	After a patient's <b>IHI number</b> had been verified, users experienced issues saving <b>DVA numbers</b> to the <b>Patient Record</b> . This error has been resolved and DVA numbers will save correctly.	69635
IHC Claiming	When sending <b>IHC claims</b> the <b>Service Quantity</b> of items was not transmitted to DVA or the health funds. This issue has been resolved.	69759
IHC Claiming	Users experienced a <b>System Out Of Memory Exception</b> error when transmitting <b>IHC Claims</b> . This error has been resolved.	70067



Function	Release Notes	Key
IHC Claiming	Sending <b>IHC Claims</b> with specific item codes would result in error when sending through Medicare Web Services due to <b>invalid characters</b> added to the <b>theatre band</b> value. These invalid characters have been removed and claims can be sent without error.	70331
Bulk Bill Reporting	When selecting <b>Get Report(s)</b> from the <b>Bulk Bill Claiming</b> screen Bp VIP.net would return a Medicare Web Services error <b>Object reference is not set to an instance of an object</b> . This error has been resolved.	70139
Aged Debtors Report	Previously, when running the <b>Aged Debtors Report</b> and grouping by <b>Debtor</b> , the totals in the report did not match the totals printed or exported to Microsoft Excel. This issue has been resolved and all totals from the Aged Debtors Report are accurate.	23312
My Health Record	Opening attachments in <b>My Health Record</b> caused Bp VIP.net to freeze. This issue has been resolved and attachments can be accessed without error.	70545
MyComms	With the retirement of <b>Internet Explorer</b> , users experienced issues in the <b>MyComms</b> screen when viewing <b>PDF documents</b> . Bp VIP.net has been updated to accommodate this change and PDF documents will now open in MyComms without Internet Explorer successfully.	69810
Medical Desktop	Attempting to <b>Add an existing Procedure to Actions</b> in a <b>Medical Note</b> would result in an error when the patient had existing operations in the Operations screen. This error has been resolved and Procedures can be linked to Medical Notes successfully.	69954
Page-Owners	<b>Additional Columns</b> set in <b>Page-Owners</b> for the Appointment Book were not honoured when appointments were accessed from a patient's <b>Appointment History</b> . This issue has been resolved.	69035
Statement Run	<b>Associates</b> would show as a blank record in the Available records to select when printing a <b>Statement Run</b> . This issue has been fixed and Associates will now display correctly.	69167
Prescribing	When repeat prescribing <b>Regular Medications</b> with <b>Active Ingredients</b> present, the <b>Brand Name</b> would previously print on the script regardless if this selection was checked. This issue has been resolved and scripts will print as intended.	69155
MIMS Prescribing	The <b>MIMS</b> explorer window previously did not display images or GIFs of <b>Chemical Structures</b> when prescribing. Bp VIP.net has been updated to restore these images.	70649
NZLUM Prescribing	When <b>Repeat Prescribing</b> an existing <b>NZLUM generic medication</b> one of two errors would occur, script errors or Bp VIP.net freezing. These errors have been resolved.	70646
Transmit Day-Stay Episodes	The <b>Care Type</b> of <b>03 non-acute</b> in the <b>Admission Defaults of Day Stay Preferences</b> was not honoured when transmitting Day Stay data to the <b>AHSA</b> health fund in Tasmania. This issue has been resolved and Day Stay preferences are honoured for Day Stay Operations.	70948

Function	Release Notes	Key
Transmit Day-Stay Episodes	When transmitting <b>Day Stay data</b> for the <b>Tasmania State Government</b> , an error in the <b>Patient Number</b> transmitted would result in a failure of submission. This was due to the number being one character short of the required 10 digits. This error has been resolved and patient numbers transmit correctly,	70750
Transmit Day-Stay Episodes	When transmitting <b>Day Stay data</b> for the <b>Tasmania State Government</b> , Bp VIP.net would produce a transmission error stating that the " <b>Medicare Eligibility Status</b> " <b>cannot be blank</b> . This error occurred regardless if the Medicare Eligibility Status was blank in the Admission Details of the Day Stay Episode. This error has been resolved and users can transmit Day Stay data to the Tasmania State Government without issue.	70079
Live Update	The radio button for <b>DVA</b> in section 3 of <b>Live Update</b> has been renamed to <b>Non MBS DVA</b> to accurately reflect the contents of the update.	69767
Maintain Item Details	If a <b>Diagnostic Imaging Item Code</b> contained a letter character in the <b>User Code</b> field of the Maintain Item Details screen the Bulk Bill incentive would not apply. This issue has been resolved.	69710
Transactions Screen	The <b>Subsidy</b> and <b>Debt</b> columns in the <b>Transactions (F8)</b> screen were highlighted in red text where in previous versions of Bp VIP.net the correct columns to be displayed with red text were <b>Batch</b> , <b>Owing</b> and <b>Balance</b> . This functionality has been restored and the correct columns now show with red text.	70090
Patient and Organisation Details	When switching focus in the snapshot between patients and organisations with both records open, Bp VIP.net would return an error. This issue has been resolved and no errors will occur when switching between records.	70891
Maintain Custom Medications	When adding Medications to a Custom Formulation, selecting <b>OK</b> with a <b>Custom Medication</b> highlighted will insert the record into the new formulation. The search function from the Medications screen will display all results containing the search words.	71852
Bulking Billing	Some users experienced issues sending <b>DVA Assistant Bulk Billing</b> claims. This error has been resolved.	71350